

ANNUAL REPORT



YEAR 2023

HUG COMMUNITY SERVICES LIMITED

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PATRON MESSAGE

PATRON MESSAGE

Over the years, HUG Community Services Limited (HCSL) has remained steadfast in its mission to journey with at-risked youths, incarcerated youths and young desistors. The work that HCSL does is both meaningful and important. It helps to steer the teenagers and youths away from crimes and provide their family members with the needed emotional support, who will, in turn, support and guide the youths back to the right path. I believe that every young individual deserves an opportunity for growth, healing, and a brighter future, regardless of their circumstances.

On behalf of all HCSL beneficiaries, I wish to convey my heartfelt appreciation to all donors, partners, friends, volunteers and staff for their sustained involvement and unwavering support for this very worthy cause. The generosity of our sponsors and partners has enabled HCSL to have adequate resources to deliver transformative programmes and services to these youths and their families, thereby making a positive difference in their lives.

As we continue our journey, we invite you to join us in renewing our commitment to the youths. With more helping hands chipping in, we will be able to do more, touch more lives and build a better future for the youths and their families.



Mr Chee Hong Tat

Minister for Transport & Second Minister for Finance

OVERVIEW

OVERVIEW

OUR VISION

To impact the lives of youth and their families through care and hope.

OUR MISSION

To help young people grow in pro-social values and become integrated, conscientious, and contributing members of society.

We aim to develop community leaders, to provide platforms for ex-offenders to use their lives to impact lives. To transfigure their past's shame and brokenness into Light of Hope for others.

OUR CORE VALUES

HONOUR

We act with Respect, Integrity and Professionalism.

UNITED AS ONE

We work as a team with sector partners, corporates, volunteers, and communities with accountability and a common goal to inspire second chances, encourage acceptance, forgiveness and uplift the incarcerated and youth at-risked.

GOAL FORWARD

We help young people discover their purpose in their lives to move forward, using lives to impact lives.

OVERVIEW

HUG Community Services Limited (HCSL) is an IPC-approved non-profit Social Service Agency (SSA) in Singapore established in 2014. HCSL is a full member of the National Council of Social Service (NCSS), a charity-registered organisation that brings healing, restoration, and support to at-risk youth and their families through individualised, client-centric intervention and aftercare programmes with hope and care.

OUR SERVICES

HCSL is dedicated to creating a supportive environment for at-risk youth to rediscover their paths for the future. The journey brings healing, restoration, and support to young people and their families through individualised, client-centric interventions and aftercare programmes with hope and care.

HCSL positions itself as a leading organisation that focuses on youth, aiming to positively impact their lives and those around them by shaping them into contributing members of society, regardless of their past. With a focus on the future, HCSL believes a brighter tomorrow is possible for all young people.

OUR SERVICES INCLUDE THE FOLLOWING:

- Critical Needs of Youth Pre-Sentencing Support
- Family & Youth Case Management and Support (Ages 16-21)
- Community Leadership & Development
- Youth Counselling, Mentorship & Coaching
- Debt Assistant Programme
- Pro-Bono & Low-Bono Legal Consultation (Criminal & Civil Case)
- Recreation Youth Day Care
- Reintegration Services (In The Community)
- Through-care Services (In Singapore Prison & Singapore Girls Home)

CHAIRMAN'S MESSAGE

FOUNDER & CHAIRMAN'S MESSAGE

In retrospect of the challenges faced over the past year amidst the pandemic, I am profoundly grateful for the resilience and dedication demonstrated by our entire HUG Community Services Limited (HCSL) family. Your unwavering commitment to our cause has been a beacon of strength during trying times, propelling us to emerge even stronger.

At HCSL, we firmly believe in the power of community and the transformative influence of positive relationships. Despite the uncertainties, we remained resolute in our promise to stand alongside our beneficiaries, providing them with the necessary support and resources to thrive. Our emphasis on adaptability, agility, and perseverance has enabled us to effectively meet the evolving needs of those we serve, ensuring that no one is overlooked.

Our core mission of nurturing the holistic development of young individuals remains the cornerstone of our endeavors. Through mentorship, education, and active community engagement, we aim to instill within them a sense of responsibility, empathy, and purpose. By empowering our youth, we not only shape their futures but also cultivate more resilient and compassionate communities.

INTERGENERATIONAL LOVE, CARE & HOPE

In 2023, we embarked on a journey to champion intergenerational love, care, and hope during the Mid-Autumn Festival, bringing joy to our beneficiaries and emphasizing unity across generations. Our collaboration with Vintage Studio - VS salon for the 'A Season of Intergenerational Love, Care & Hope' fundraising event exemplifies the power of partnerships in driving positive change. Together, we are forging a brighter future filled with promise for all. Looking ahead, let us remain united in our commitment to making a tangible difference in the lives of those we serve. With your continued support, I am confident we will overcome any challenges ahead and continue to build a world where everyone has the opportunity to thrive.

TRANSFORMING LIVES WITH HOPE

Despite the uncertainties of the past year, we have remained dedicated to reaching out to our beneficiaries, offering them support and hope, and uplifting their lives with the light of hope from corporate and individual donors and advocates. As we anticipate the upcoming year, HCSL will persist in galvanizing society and the community, fostering resilience in our endeavors by collaboratively creating opportunities with our beneficiaries. We remain steadfast in our commitment to our vision and mission, endeavoring to prevent intergenerational offending as we strive towards building an inclusive community for the incarcerated, desistors, and their families, thereby contributing to a nation characterized by compassion and hope.

Lastly, as I commemorate a decade as Chairman of HUG Community Services, I extend my heartfelt gratitude to everyone for their support over the past 10 years. I hereby announce my decision to relinquish my role as Chairman, effective January 1st, 2024, while pledging to remain on the board as an advisor and consultant.

Thank you for your unwavering dedication and support.



Rev Jeffery Mak
Founder & Chairman
HUG Community Services Limited

Co-Founder & CEO's Message

I am honored to present the 2023 Annual Report, marking another significant period of growth, resilience, and impactful work for our organization.

In my capacity as Co-Founder and CEO of HUG Community Services, I take pride in the progress we've made towards advancing our mission of supporting vulnerable youth and their families. Despite the challenges encountered over the past year, our team has remained steadfast in our commitment to providing care, guidance, and hope to those in need.

Throughout 2023, we have diligently expanded our array of programs and services, ensuring their responsiveness to the ever-evolving needs of our beneficiaries. From counseling and mentorship to vocational training and educational support, we've continuously innovated and adapted to better serve our community.

I am particularly pleased with the partnerships we've cultivated and the collaborations we've fostered with various organizations and stakeholders. These relationships have enabled us to extend our impact and make a significant difference in the lives of those we serve.

None of our achievements would have been possible without the unwavering commitment of our team, volunteers, donors, sponsors, and partners. Your dedication to our cause has been instrumental in driving our success, and for that, I extend my sincere gratitude.

Looking ahead, we are optimistic about the opportunities that await us. With your continued support, we will persist in our pursuit of excellence, innovation, and expanded outreach to better meet the needs of our beneficiaries.

Moreover, as an inclusive organization, we acknowledge the importance of faith and belief in the lives of the vulnerable youth and families we assist. Moving forward, HUG Community Services will explore the integration of inter-faith services, collaborating with diverse stakeholders to enhance support for our beneficiaries during their journey of reintegration and development.



FOSTERING PARTNERSHIPS

HCSL will continue to collaborate with Yellow Ribbon Singapore (YRSG) to fulfill our vision and mission. Additionally, we will engage professional partners from the Central Narcotics Bureau (CNB) and psychiatric institutions like the Institute of Mental Health (IMH) to conduct workshops, equipping our volunteers and volunteer case handlers to handle unforeseen circumstances. This initiative aims to support families of at-risk youth, delinquent youth, and families of offenders while raising public awareness about these issues.

THE 4R – RESTORATION, REINTEGRATION, RECREATION, RETREAT

In 2024, HCSL aims to establish a new branch, the 4R Social Hub, offering services to complement existing programs and enhance restorative and healing efforts. The hub will also serve as a platform for showcasing real-life testimonies to promote social inclusion awareness. Core services at the 4R Social Hub will include a prison satellite tele-visitation service, family counseling and befriending, a reintegration aftercare mentorship program, a social temporary residential hosting service, a desistor network recreation lounge, and a therapeutic restorative program.

Lastly, I emphasize that HCS actively seeks support and resources to enhance our program development and facilities, providing an innovative and modern setting that resonates with our beneficiaries. We remain committed to operating sustainably and holistically, ensuring that our beneficiaries feel comfortable and supported throughout their journey with the HUG family.

Thank you for standing alongside us and believing in our mission. Together, we will continue to forge a brighter future for all.



Ps Grace Yeo
Co Founder & CEO
HUG Community Services Limited

LEADERSHIP



LEADERSHIP

The management board oversees and manages HUG Community Services Limited (HCSL) and is responsible for the charity's overall direction, effectiveness, supervision and accountability. Good governance is crucial to a charity organisation as it helps the public and stakeholders determine whether donate or volunteer their services. Therefore, it is the charity board's responsibility to implement good governance practices for the adequate performance and operation of the charity. As the organisation grows, HCSL will continue to improve the governing system and seek more like-minded members to join us in supporting the charity.

The founding directors of HCSL appoint board members, and a new board subcommittee, the fundraising and sponsorship engagement committee, was appointed on 14 April 2022. Moving forward, HCSL will continue to expand the board sub-committees to support the operation of the charity better.

LEADERSHIP - THE BOARD OF DIRECTORS

Denotes board meeting attendance.
There were two board meetings in the Financial Year 2023.



CHAIRMAN
Rev Jeffrey Mak
Since 13 Oct 2014*
Board meetings attended: 2/2



HONORARY TREASURER
Mr Lee Wee Teck
CEO of NOVA5 Aviation Services Pte Ltd
Since 3 Jun 2020*
Board meetings attended: 2/2



HONORARY ADVISOR
Rev Sophia Tan Luan Keng
Founder & Director of Morphos International Pte Ltd
Since 3 Jun 2020*
Board meetings attended: 1/2



HONORARY SECRETARY & LEGAL ADVISOR
Ms Melissa Kor Wan Wen
Legal Consultant of International Savanna Fire Management
Initiative Since 20 Oct 2020*
Board meetings attended: 2/2



HONORARY ADVISOR
Rev Dr Emily Tan Tang Mui
Founder & Adviser of
Sembawang Assembly of God
Since 3 Jun 2020*
Board meetings attended: 2/2

Denotes board meeting attendance. There were two board meetings in the Financial Year 2023.

Disclosure Statement:

Term Limited of Board: To enable succession planning and continuous renewal in the spirit of sustainability of HCSL, the Board has a term limit of ten years. Rev Jeffrey Mak, our current Chairman, continues to serve beyond the term limit due to his leadership and oversight in guiding HCSL in its development and expansion of the organization. His vast knowledge and extensive experience have best invaluable to us in this ongoing process.

THE COMMITTEE MEMBERS



SUB COMMITTEE FUNDRAISING AND SPONSORSHIP ENGAGEMENT

Mr Lin Xiang
Chairman of Ying Shuo Pte Ltd
Since 22 December 2023*
Board Meeting 1/2
Board meetings attended: 2/2



SUB COMMITTEE FUNDRAISING AND SPONSORSHIP ENGAGEMENT

Ms Jina, Hyojin Lee
Director of Core Asia Pacific Pte Ltd
Since 14 Apr 2022*
Board Meeting 1/2



SUB COMMITTEE FUNDRAISING AND SPONSORSHIP ENGAGEMENT

Mr Ron Chen
Director of Bidot Tech Pte Ltd
Since 1st January 2023*
Board Meeting 1/2



SUB COMMITTEE MEMBER

Mr Vikramjit Singh
Singapore Police - CID
Since 1st Apr 2021*
Board Meeting 1/2



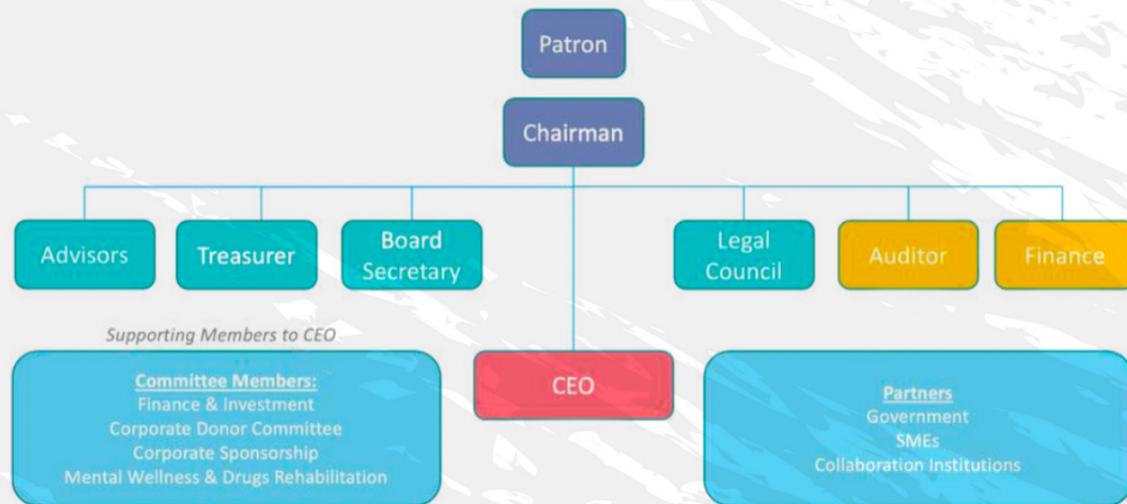
SUB COMMITTEE MEMBER

Mr Favian Kang
LEGAL ADVISER (CRIMINAL)
Director at Aldelphi Law Chambers LLC
Since 1st November 2023*
Board Meeting 1/2

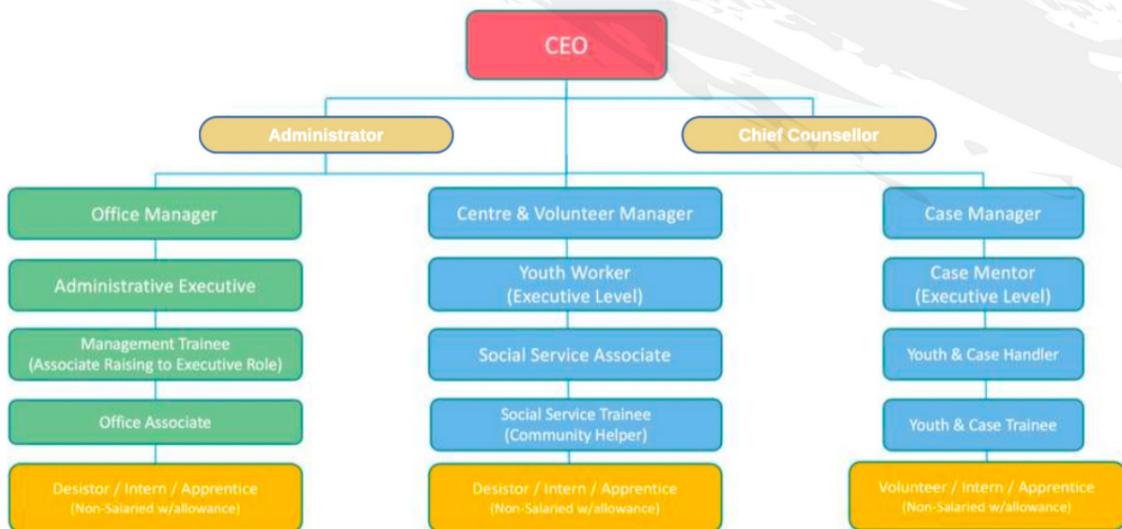
ORGANISATION STRUCTURE

ORGANISATIONAL STRUCTURE

HUG Community Services (HCS) Governing Board Structure



HCS Operation Structure



DISCLOSURE REPORT

DISCLOSURE REPORT

HUG Community Services Limited (HCSL) was registered under the Charity Act (Chapter 37) on 13 October 2014 as a charitable Social Service Agency, a Full Membership of the National Council of Social Service (NCSS). HCSL has been accorded IPC (Institution of a Public Character) status from 26 September 2023 to 25 March 2024. All donations made to HCSL can qualify for a 250% tax deduction. We organise fundraising events such as our Fundraising Gala Dinner. We are also thankful for our Corporate and individual donors who have supported us through other funding-raising project such as the Intergenerational Love, Care & Hope Christmas Fundraising Event.

HCSL has M&AA as its governing instrument.

Unique Entity Number (UEN): 201430532E

Registered Addresses Office & Youth Centre Addresses:

200 Toa Payoh North #01-1033, Toa Payoh Spring, Singapore 310200

Banker

Maybank Singapore Limited

101 Upper Cross Street, Singapore 058357 Account Number: 041-71080-651

Bank No / Swift Code: 7302

Branch: 017

Outsource Auditor:

CASA ASSURANCE PAC

Chartered Accountant Singapore Auditor

11 Irving Place, #09-02 Tai Seng Point, Singapore 369551

Lawyers

Covenant Chambers LLC

8 Eu Tong Sen Street, Clarke Quay Central, Office 1 #12-96, Singapore 059818

CMS Cameron McKenna Nabarro Olswang (Singapore) LLP

7 Straits View, Marina One East Tower, #19-01, Singapore 018936

DISCLOSURE REPORT

HCSL disclose that one founding directors receive operation fees not exceeding \$100,00 in annual remuneration due to staffing shortage.

(For more information, please review the financial audit report.)

Disclosure of Remuneration and Benefits received by Board Members:

Name of Board Member: Jeffrey Mak

Amount of remuneration and benefits for the financial year (\$): \$72,000

The charity discloses that **none** of its staff receives more than \$100,000 in annual remuneration each.

The charity discloses that there is no paid staff who are close members of the family of the Executive Head or Board Member, who receives more than \$50,000 during the year.

POLICY & COMPLIANCE

POLICY & COMPLIANCE

Audit and Risk Management

The treasurer facilitates the external and internal audit of the organisation to obtain independent information about the organisation's activities. The treasurer is responsible for ensuring the integrity of financial statements by overseeing the organisation's financial reporting process, internal control system and audit function. The treasurer is responsible for monitoring risk management in HCSL and updating the rest of the governing Board regularly.

Fundraising and Sponsorship Engagement

The committee gathers and develops corporate sponsors and donors and plans and executes appropriate fundraising efforts to fund HCSL's operation of various rehabilitation and reintegration programmes and family support programmes to aid the beneficiaries in their successful reintegration.

Fund Allocation

The advisers review and evaluate the programmes and services to ensure that they meet the operation's and beneficiaries' needs. The advisers assist in making recommendations to the governing Board regarding the allocation and disbursement of funds to programmes and services.

Advancement

The governing chairman and vice-chairman plan and execute appropriate fundraising efforts with the Fundraising and Sponsorship Engagement Committee that fund the various programmes, charity operations, and beneficiaries support programmes to aid youth at-risk ex-offenders in their successful reintegration.

Board of Directors

The Board of Directors provides leadership and oversight on strategic planning and financial management of HUG Community Services Limited (HCSL). The Board is assisted by various committees comprising board members and other professionals who render their services voluntarily and are not remunerated.

Conflict of Interest Policy

In keeping with good governance, HCSL has implemented its Conflict of Interest (COI) policy to ensure a system of checks and accountability. The Board and staff complete a COI declaration form annually and update the Board accordingly when there are changes to their interests. The declaration includes dealings with other charities, businesses, and vendors. All staff and Board Directors must declare any potential COI and abstain from decision-making when such situations arise.

Disclosure of the Three Highest Paid Staff

HCSL discloses that none of the charity's staff received more than \$100,000 in annual remuneration in 2023. No paid staff is a close family member or related to the Chief Executive Officer (CEO) or a governing board member of HCSL.

Whistleblowing Policy

HCSL is committed to ethical behaviour and excellent corporate governance standards. The organisation's whistleblowing policy is outlined and available to all staff.

Personal Data Protection Act Policy

HCSL respects and honours our donors, sponsors, partners, volunteers and their right to have their privacy protected. HCSL is committed to complying with the Personal Data Protection Act passed by the Singapore Government Parliament in October 2012. Personal information given in good faith will only be used to maintain or enhance one's relationship with the organisation, and anyone can remove their name from mailing lists upon sending their requests to HCSL.

HCSL also maintains a high level of confidentiality concerning donor information. The donor's name and other details will not be published in any corporate or public publications unless there is a partnership agreement between HCSL and the donor.

HCSL has documented procedures to safeguard personal information in our databases, whether in hard copy or online and will not disclose such information to other organisations.

Reserves Policy

HUG Community Services Limited (HCSL) reserves comprise the unrestricted fund that is freely available for operation purposes and does not include restricted funds. HCSL adopts a prudent approach in determining the level of its reserves. Therefore, the amount of the reserves will be reviewed each year after the approval of the annual budget.

FUTURE PLAN 2024 - 2033

Future Plan for the Next Decade from 2024 to 2033

Project Name: HUG's Haven - The Next Decade of Transformation and Ambition

What Is HUG's Haven?

HUG's Haven is the latest and most ambitious project by HUG Community, marking a significant milestone as we celebrate our 10th anniversary next year in 2024. This initiative represents a sanctuary of hope, care, love, and empowerment. It aims to serve youth, families, and vulnerable individuals by providing a comprehensive range of services and programmes under one roof. HUG's Haven is designed to be a pillar of compassion and innovation, addressing the multifaceted needs of our community.

Approach to HUG's Haven

The development of HUG's Haven will adopt a gradual, phased approach. Starting from a modest space, it will evolve into a full-fledged community institution. This method ensures sustainability and allows for adjustments based on community needs and feedback. Initially, we will focus on establishing essential services and facilities, gradually expanding to include more specialised programmes and larger infrastructures. This progressive development strategy will help us build a robust foundation, ensuring that each phase is successfully integrated into the community.

Beneficiaries

HUG's Haven will cater to a diverse group of beneficiaries, including:

- Youth: Providing spaces for growth, learning, and recreation.
- Families: Offering support programs and community bonding activities.
- Facilitating rehabilitation, skill development, and reintegration into society for the vulnerable youth discharged from girls' homes, and boys' homes, offering them a safe and supportive environment.

Projects, Events, and Programmes

HUG's Haven is envisioned as a dynamic community hub, offering a wide range of projects, events, and programs to support our diverse beneficiaries.

In the first phase of this project, we plan to establish a Youth Care Centre featuring recreational rooms, study areas, and creative spaces to foster growth and learning. Our retreat and wellness facilities will focus on mental and emotional well-being, providing therapeutic spaces for relaxation. Additionally, our Crime Prevention Programme will educate and empower the community through workshops and forums on safety and conflict resolution. This program is already operational at our current centre located at 200 Toa Payoh North. However, due to the overwhelming response from our beneficiaries, we are exploring expansion opportunities.

A unique feature of HUG's Haven in its future phases will be the Community Animal Resort, which may include a dog run (in collaboration with N Park and Hope for Animals) and potentially a pony station (through a partnership with Equal+), integrating animal therapy into our wellness programs. Additionally, for vulnerable individuals, especially girls and young women, we plan to offer a Residential Co-Living Space that provides a safe and supportive environment for temporary refuge and personal development.

The Haven will also boast a Multipurpose Hall/Function Room for community events, sports activities, and educational programs. Creative expression will be fostered in the Art & Craft Room and Gallery Museum, where beneficiaries can showcase their work.

Physical fitness and recreation are integral to our vision, with plans for a dance studio, recreational room, and a well-equipped gym. Additionally, a basketball court will promote teamwork and community spirit. For culinary enthusiasts, a dedicated Culinary Room will offer workshops and skill development opportunities.

To ensure the safety of residents and visitors, a security booth will be established. Administrative and operational departments will be housed in on-site offices, facilitating efficient management and coordination of activities. Lastly, a Social Enterprise Room will collaborate with businesses to provide vocational training and employment opportunities for desistors. These are just some of the plans under consideration for HUG's Haven, reflecting our commitment to creating a dynamic and inclusive space that meets the evolving needs of our community.

As different individual beneficiaries we served, are unique in their own ways from different background. As we journey for their recovery, faith play a crucial part. Hence we aim to work with different partners in the community to journey with different beneficiaries from different background, working with different religion for inter-faith support from different religion institutions will be in the plan too. And we aim to seek harmony fund to support these programmes too.

Why Do We Need It?

The necessity of HUG's Haven stems from our commitment to addressing the comprehensive needs of our community, particularly the vulnerable and underserved. As articulated by our founder, this project is envisioned as a transformative space that goes beyond mere shelter. It aims to provide mentorship, guidance, and a sense of purpose to individuals who are often marginalised.

Our co-founder emphasised the importance of creating a place where vulnerable individuals can find temporary refuge while they rebuild their lives. Unlike halfway houses, HUG's Haven will offer free or minimum rental accommodation and continuous support, helping our beneficiaries to set goals and work towards achieving them. This holistic approach is crucial for ensuring that these individuals do not just survive but thrive, finding direction and purpose in their lives.

By integrating various facilities and programs, HUG's Haven will foster a supportive and inclusive community, encouraging personal growth, social cohesion, and resilience. The project's success relies on the collective effort of our supporters, donors, and partners, all of whom are essential in turning this ambitious vision into reality.

Additional Help Needed

To realise the full potential of HUG's Haven, we will require additional support in several areas:

- **Financial Contributions:** Donations and sponsorships to fund the construction and ongoing operations.
- **Sustainability:** Developing social enterprises to sustain operations.

- **Government Support:** Seeking government funding and support.
- **Volunteer Engagement:** Individuals willing to offer their time and skills in various capacities.
- **Partnerships:** Collaborations with businesses and organizations to enhance our programs and services.
- **Community Support:** Active participation and endorsement from community members to foster a sense of ownership and collective responsibility.

HUG's Haven represents a bold step forward in our mission to empower and uplift our community. With your support, we can transform this vision into a tangible reality, creating a sanctuary where unity and compassion go beyond tomorrow.

2024 Fundraising Plan

HUG Community Services 10th Anniversary Charity Fundraising Gala

Goal: Raise \$550,000

Fundraising Platform: Giving.sg (Digital Campaign)

Summary: HUG Community Services Limited (HCSL) is excited to announce its 10th Anniversary Charity Fundraising Gala in 2024. With a fundraising goal of \$550,000, we will leverage Giving.sg as our primary digital campaign platform to engage a broad audience and facilitate online donations. Our strategy includes the sale of table packages, a silent auction, and live donations/pledges during the event.

Financial Plan

Total Fundraising Goal: \$550,000

Projected Expenses: \$165,000 (30% of the total funds raised)

We will be applying Tote Board Enhancement Grant to help to achieve our targeted amount.

Objective:

The proceeds will be used for the all the above mentioned programmes, general operations, community activities, volunteer training & management and administrative support.

Guest of Honour:

Mr Chee Hong Tat

Minister for Transport and Second Minister for Finance

Patron of HUG Community Services Limited

Special Guest:

Associate Professor Muhammad Faishal Ibrahim Minister of State for Ministry of Home Affairs and Minister of State for Ministry of National Development

Table Package Sales:

• **Platinum Table:** \$50,000

• **Gold Table:** \$25,000

2024 Fundraising Plan

- **Silver Table:** \$10,000
- **Bronze Table:** \$5,000

Approach:

- **Personalised Proposals and Meetings:** Engage potential sponsors through tailored proposals and one-on-one meetings.
- **Highlighting Impact:** Emphasise the positive impact of their contributions and the benefits of associating with HCSL.
- **Recognition:** Provide sponsors with recognition in all event-related publicity and materials.

Silent Auction:

- **Item Procurement:**
 - Solicit high-value item donations.
 - Leverage networks of board members and supporters.
 - Partner with local businesses and artists.

Auction Process:

- Display items prominently at the event with detailed descriptions and minimum bids.
- Promote key auction items in pre-event communications.

Live Donations/Pledges:

- **Donation Drive During Event:**
 - Use inspirational speeches and testimonials to motivate giving.
 - Implement matching gift challenges to double the impact of donations.
 - Provide real-time updates on fundraising progress to encourage participation.
- **Post-Event Follow-Up:**
 - Send personalised thank-you notes to donors.
 - Provide impact reports to show how funds are being utilised.
 - Invite donors to exclusive appreciation events.

2024 Fundraising Plan

Through a comprehensive fundraising plan and strategic event program, HCSL aims to raise significant funds while minimising expenses, ensuring maximum impact and support for at-risk youth and their families.

Christmas Fundraising with Vintage Studio Group

In 2024, HUG Community will build upon the success of the 'A Season of Intergenerational Love, Care & Hope' fundraising event held in 2023 (Refer to December 2023 highlight). Our focus will be on enhancing community engagement, securing strategic partnerships, and implementing innovative fundraising methods to support our programs for vulnerable youths, desistors, and their families.

Key Objectives

1. **To raise \$100,000** to support HUG's programs and initiatives.
2. **Strengthen community** ties and increase awareness about our cause.
3. **Foster long-term partnerships** with corporate entities and individual donors.
4. **Engage volunt**

1. Event Name: A Season of Intergenerational Love, Care & Hope 2024

Date: December 1, 2024

Venue: To be confirmed (potential options include InterContinental Singapore or a similarvenue with partial sponsorship)

Key Participants and Guests of Honour:

- Continue to invite prominent figures such as Minister Associate Prof Dr Muhammad Faishal Ibrahim.
- Invite new special guests from various sectors to broaden our reach and impact.

2. Program Highlights:

- **Testimonial Sharing:** Continue featuring powerful testimonials from beneficiaries.
- **Live Performances:** Engage local artists and performers to create an entertaining andinspiring atmosphere.

2024 Fundraising Plan

3. Corporate Social Responsibility (CSR) Partnerships

Existing Partnerships:

- **Vintage Studio:** Continue the successful partnership with Vintage Studio. They will sell \$39 hair cut and hair wash vouchers with no fundraiser fee in December.

New Partnerships:

- Identify and approach at least two more companies for CSR collaborations.
- Develop a proposal highlighting mutual benefits, such as community impact and brand visibility.

Fundraising Goal: \$20,000 (from CSR partnerships)

4. Sponsorship and Donations

Target Sponsors:

- Approach previous sponsors like InterContinental Singapore for continued support.
- Reach out to new potential sponsors in various industries (e.g., hospitality, retail, tech).

Major Donors:

- Cultivate relationships with high-net-worth individuals (HNWIs) through personalised outreach.
- Host private dinners or small gatherings to engage potential major donors.

Fundraising Goal: \$15,000 (from sponsorships and major donations)

5. Community Engagement Initiatives

Community Campaigns:

- **Voucher Purchase Campaign:** Encourage the public and corporate donors to purchase and donate hair cut and hair wash vouchers from Vintage Studio.
- **Online Fundraising:** Utilise crowdfunding platforms and social media campaigns to reach a broader audience.
- **Volunteer Involvement:** Engage volunteers in spreading the word and helping with fundraising activities.

Fundraising Goal: \$5,000 (from community engagement)

6. Marketing and Promotion

2024 Fundraising Plan

Channels:

- **Social Media:** Regular updates and engagement on platforms like Facebook, Instagram, LinkedIn, and Twitter.
- **Email Newsletters:** Monthly updates to our mailing list.
- **Press Releases:** Announcements in local newspapers and online news portals.
- **Collaborations:** Partner with influencers and local celebrities to amplify our reach.

Promotional Activities:

- **Pre-event Campaign:** Highlight past successes and tease upcoming event details.
- **During the Event:** Live updates and streams on social media.
- **Post-event Follow-up:** Share success stories, thank participants, and report on funds raised.

7. Monitoring and Evaluation

Performance Indicators:

- **Fundraising Target Achievement:** Track progress towards the \$100,000 goal.
- **Community Engagement:** Measure volunteer participation and social media engagement metrics.
- **Event Attendance:** Track the number of attendees and their feedback.

Evaluation Methods:

- **Post-Event Survey:** Collect feedback from participants, sponsors, and volunteers.
- **Financial Reports:** Detailed accounting of funds raised and expenses incurred.
- **Impact Assessment:** Regularly review the impact of funds on HUG's programs and beneficiaries.

8. Conclusion

The 2024 fundraising plan aims to build on the success of 2023, leveraging strategic partnerships, community engagement, and innovative fundraising methods to achieve our financial goals. With the continued support of our community, sponsors, and partners, we are confident in our ability to create lasting change and empower those we serve.

OUR PROGRAMMES



Number of girls engaged in 2023 — 30

Number of HUG2Hearts workshops Conducted in Singapore Girls Home — 8

OUR PROGRAMMES

In 2023, HUG Community Services introduced HUG2HEARTS, a transformative program aimed at providing support to the beneficiaries of the Singapore Girl's Home as they navigate their journey towards confident reintegration into society. Led by Ps Grace Yeo, Co-Founder of HUG Community Services (HCSL), this comprehensive initiative embodies the organization's motto, "Hope in future, Unload the past, Go for the Goal".

Comprising three distinct phases, HUG2HEARTS seeks to offer beneficiaries's mentorship, personal growth opportunities, and customized aftercare support through the Re-Offending Prevention Program (ROPP). Available to all beneficiaries, including those from the Rehabilitation Training Centre (RTC), ROPP delivers a variety

of services such as counseling, career guidance, educational support, job placement assistance, leadership development, and more, all tailored to meet the specific needs of each individual. Acknowledging the uniqueness of each person, HCSL ensures that participants in the ROPP program have the flexibility and assistance necessary to progress at their own pace and transform their lives. Going beyond mere workshops or engagement sessions, ROPP provides inmates with the chance to connect with potential mentors and embark on a journey of personal growth and renewal. Through HUG2HEARTS, HCSL is dedicated to unlocking the potential of beneficiaries and empowering them to make meaningful contributions to their communities.

HUG2Hearts - Floral Arrangement

Despite facing adversity, a remarkable group of individuals has chosen to defy expectations and embark on a new path. These girls from the Singapore Girls Home have embraced the opportunity to learn a new trade and have found solace in the art of floral arrangement.

Floral arrangement transcends mere creativity; it enhances manual dexterity, stimulates the senses, and reduces anxiety and stress. Regardless of age, abilities, or skills, participants have discovered the therapeutic benefits of floral arrangement. It has become a source of solace, aiding in reducing feelings of depression, anxiety, and agitation, while also fostering enjoyment and life satisfaction.

During the sessions, each girl creates a minimum of 3-5 bouquets of flowers to support the President's Challenge Fundraising, hosting a bazaar at the Ministry of Social and Family Development (MSF) building. This initiative serves as a poignant reminder of our commitment to building meaningful connections and spreading positivity within our community.

We are grateful to the Singapore Girls Home for their invaluable partnership in reaching out to these beneficiaries. Together, we strive to make a difference in the lives of these individuals and empower them to create a brighter future. As we look ahead, we are enthusiastic about the future phases of this program and the continued positive impact it will have on the participants' mental well-being.

By nurturing their creative abilities and providing opportunities for self-expression, we are laying the groundwork for transformative change. Through the language of flowers, we are fostering healing, personal growth, and a renewed sense of hope.



Number of RTC inmates engaged in 2023 — 80

HUG2HEARTS

This transformative program focuses on engagement and outreach, which are crucial components in assisting inmates to confidently reintegrate into society. Specifically targeting RTC inmates and Drug Rehabilitation Centre (DRC) inmates, this phase involves various activities such as Triumph Dunk – Basketball (RTC), aimed at fostering connections and nurturing meaningful relationships.

Within the prison environment, inmates are provided with opportunities to forge friendships and establish connections not only among themselves but also with their family members and prison counselors.

These engagements are designed to bolster inmates' confidence, foster the development of pro-social values, and cultivate the attributes essential for their successful integration as conscientious and contributing members of society upon their release.



Number of HUG2Hearts — Triumph's Dunk Session Conducted in RTC — 12

Triumph's Dunk

The Reformative Training Centre (RTC) designs tailored rehabilitation programs for reformative trainees (RTs), who are young inmates. These programs support RTs in reflecting on their past behaviors and encourage the adoption of pro-social values and lifestyles in preparation for their reentry into society.

Recently, the RTs participated in a basketball mentoring program facilitated by the Singapore Prison Service (SPS). Additionally, since December 2022, SPS has organized friendly basketball matches between the RTs and volunteers from HCSL.

Desmond Loh, a volunteer basketball coach with HCSL, has been coaching the RTs on a weekly basis for over a year. He shares, "Through my interactions, I've come to realize that inmates (RTs) and ex-offenders are not fundamentally different from individuals outside of prison. Unfortunately, they are often unfairly stereotyped by others."

Community partnerships and support play a crucial role in the rehabilitation and reintegration of RTs. The involvement of volunteers like Desmond, along with the support provided by social service agencies like HCSL, contributes significantly to fostering criminal- and drug-free lifestyles among these individuals.

HUG2Hearts: In-Care Programme Summary

At HUG Community, we are committed to making a positive difference in the lives of inmates through our distinctive in-care program. We strongly believe in the potential for rehabilitation, and our workshops conducted within prison walls are crafted to offer inmates opportunities for personal growth and skill enhancement.

For our beneficiaries from the Singapore Girls Home (SGH), we have curated a selection of therapeutic programs that extend beyond confinement. Imagine the tranquility of flower arranging and the confidence boost from professional hair grooming sessions.

These activities serve as therapeutic respites, providing comfort and a renewed sense of purpose during challenging times. But it doesn't end there! In addition to the emotional benefits, these workshops empower inmates to acquire valuable new skills, thereby improving their prospects for a brighter future.

Now, let's shift our focus to our endeavors at the Reformative Training Centre (RTC). Here, we have introduced Triumph Dunk, a basketball program that transcends mere sports. Inmates are given the opportunity to bond as a team, fostering camaraderie that extends far beyond the basketball court. Through this program, they develop essential leadership skills and learn the importance of teamwork, skills that are indispensable on their journey towards rehabilitation and societal reintegration.

Lives Shaping Programme (LSP): Reintegration Programme

This mentorship program is an extension of HUG2Hearts, allowing our in-care Befrienders to continue supporting inmates in their journey towards societal reintegration. It aims to assist desistors in their path towards transformation by offering support to others with similar backgrounds. Desistors are linked with HUG Community Services through training and a community apprenticeship program, aiming to rehabilitate and instill hope in the families of our beneficiaries.

Desistors have the opportunity to work as community helpers at HUG Community, and if interested, they may undergo further training, such as at SSI, to become social workers to aid inmates in the future. Alternatively, if they wish to pursue a different path, arrangements can be made with our collaborative partners to acquire a different skill set, such as hairdressing at a salon. However, desistors are required to meet with mentors once a week and contribute to the community by utilizing the skills they have acquired.



Number of beneficiaries under LSP in 2023 — 4

The key to realising a dream is to focus not on success but significance, and then even the small steps and little victories along your path will take on greater meaning.”

- Oprah Winfrey

2023 HIGHLIGHTS

JANUARY

CHINESE NEW YEAR KARAOKE LAUNCH

Introduction

On January 15, 2023, our community successfully launched the community karaoke initiative, marking a significant milestone in our outreach programs. This event was honored by the presence of Mr. Chee Hong Tat, the Senior Minister of State for Finance and Transport, and Adviser for Toa Payoh West - Thomson. The initiative aims to foster intergenerational engagement and provide a platform for community bonding.

Event Highlights

Event Date: January 15, 2023

Special Guest: Mr. Chee Hong Tat, Senior Minister of State for Finance and Transport

Venue: HUG Centre

Purpose and Objectives

The primary objective of the community karaoke initiative is to create an inclusive environment where the youth, students, and seniors can interact and share their love for music. This programme is especially beneficial for:

- **Youth Engagement:** Providing students from Beatty Secondary School an opportunity to serve the community and uphold our core values.
- **Senior Interaction:** Engaging seniors and residents who enjoy karaoke, fostering community spirit and mutual respect.

Event Schedule

The karaoke sessions are scheduled every Saturday from 11:00 am to 5:00 pm. Bookings are mandatory and can be made through our designated booking kiosk.

Acknowledgements

We extend our heartfelt gratitude to our partners and supporters who made the event a success:

- **Bidot Tech Pte Ltd:** Sponsored the booking system, facilitating smooth and organized session management.
- **Mr. Lin Xiang:** Provided catering services for the team and residents during the launch event on January 15, 2023.

Future Plans

Starting January 28, 2023, the community karaoke will be available for booking. We are committed to hosting more exciting events throughout the year and encourage everyone to stay tuned for updates.

Conclusion

The mic-opening event on January 15, 2023, was a testament to our community's spirit and collaboration. With the support of our partners and the enthusiastic participation of our residents, we look forward to many more successful events that bring joy and unity to our community.







JANUARY

POSTED JANUARY 26 - HUG Community Services joined the Desistor Network

Introduction

On January 18, 2023, HUG Community Services proudly joined the Desistor Network, an initiative established by the Singapore Prison Service (SPS). This network is dedicated to fostering recovery and providing peer support for ex-offenders.

Purpose and Objectives

The Desistor Network is designed to create a strong, supportive community for ex-offenders, known as desistors. It facilitates a circle of support where desistors can share their unique experiences and reinforce each other's reintegration journey towards positive change. The network aims to offer safe spaces for ex-offenders to both find and give support, helping them to successfully reintegrate into society.

Collaboration and Future Goals

HUG Community Services looks forward to collaborating with SPS in developing the Desistor Network into a robust platform. This collaboration will ensure that ex-offenders have access to valuable resources that will aid in their journey of reintegration and personal growth.

Conclusion

The integration of HUG Community Services into the Desistor Network marks a significant step towards building a strong support system for ex-offenders. This partnership underscores our commitment to supporting the reintegration of ex-offenders and enhancing their opportunities for positive change.



FEBRUARY

POSTED FEBRUARY 8 (BEATTY SECONDARY SCHOOL)

Introduction

On November 11, a group of talented students from Beatty Secondary School had the honour of performing at a charity gala dinner organised by HUG Community Service. This event highlighted the school's vision of fostering community contributors and provided students with an opportunity to showcase their dedication to service and the arts.

Event Highlights

Students from the school's Chinese Orchestra and Modern Dance CCAs delivered heartfelt performances, demonstrating their commitment to the cause. Their participation was a testament to the school's emphasis on community service and the importance of giving back, aligning with Oprah Winfrey's quote, "To move forward, you have to give back."

Preparation and Performance

The students invested significant effort in preparing for their performances, which were met with pride and immense joy. Their dedication was evident as they put their heart and soul into every aspect of their presentation, aiming to make a meaningful impact through their art.

Recognition and Impact

Several Beattyians were recognised for their extraordinary efforts in assisting those in need, earning accolades for their contributions. This experience allowed students to gain valuable insights and personal growth, emphasizing the importance of empathy, care, and community service.

Conclusion

The participation of Beatty Secondary School's students in the charity gala dinner organized by HUG Community Service was a remarkable demonstration of unconditional love, care, and service. Their commendable efforts not only provided them with a memorable experience but also served as an inspiration for the entire Beatty Ohana to emulate. This event underscores the importance of giving back to the community and highlights the profound impact such acts can have on both the givers and the recipients.





FEBRUARY

POSTED FEBRUARY 9

Introduction

On February 5, 2023, HUG Community Services proudly supported our volunteer student leader, Yeoh Yeow Bin, at the Edusave Award Ceremony at Toa Payoh East Community Centre. This event highlighted the growth and achievements of our youth, emphasizing the importance of stepping out of comfort zones.

Event Highlights

Event Highlights

The ceremony celebrated Yeoh Yeow Bin's significant accomplishment, reflecting his dedication and the support provided by HUG Community Services. The quote, "Great Things Never Come From Comfort Zones. Action is the Foundational Key to Success," aptly describes his journey.

Achievements and Support

Yeow Bin's receipt of the Edusave Award is a testament to his hard work and the encouragement from our community. His success inspires his peers and underscores the positive impact of our initiatives.

Future Prospects

As Yeow Bin embarks on new milestones at the Institute of Technical Education (ITE), we extend our best wishes for his continued success.

Conclusion

The Edusave Award Ceremony was a celebration of Yeoh Yeow Bin's achievements and a reflection of the support from HUG Community Services, reinforcing our commitment to empowering youth.



FEBRUARY

POSTED FEBRUARY 21

Introduction

At the Reformative Training Centre (RTC), specialised rehabilitation programmes are designed to support young inmates, known as reformative trainees (RTs). These programmes aim to help RTs reflect on their past behaviors and promote pro-social values and lifestyles, preparing them for a successful reintegration into society.

Basketball Mentoring Programme: 'Triumph's Dunk'

Recently, the RTs completed a basketball mentoring program called 'Triumph's Dunk.' This initiative, facilitated by the Singapore Prison Service (SPS), included a friendly basketball match between the RTs and volunteers from HUG Community Services in December 2022.

Volunteer Involvement

Desmond Loh, a dedicated volunteer basketball coach from HUG Community Services, played a pivotal role in the program. He coached the RTs weekly for over six months. Reflecting on his experience, Desmond stated, "Inmates and ex-offenders are no different from people outside of prison. They are often misunderstood due to negative stereotypes."

Importance of Community Support

The success of such rehabilitation and reintegration efforts heavily relies on the support from community partners and volunteers. The involvement of individuals like Desmond and organisations like HUG Community Services is crucial in providing RTs with the necessary support to lead a crime and drug-free lifestyle.

Conclusion

The basketball mentoring program at RTC, supported by the Singapore Prison Service and HUG Community Services, highlights the importance of community involvement in the rehabilitation of young inmates.

Through initiatives like 'Triumph's Dunk,' RTs receive not only practical skills but also emotional support, aiding their journey towards a positive future.



MARCH

POSTED FEBRUARY 21

Introduction

The Saturday Weekly Community Karaoke Session continues to be a popular event, encouraging residents to come together and enjoy music and camaraderie.

Recent Highlights

The recent session saw a group of residents returning for the second week in a row, demonstrating their enjoyment and the event's success. Participants had a great time singing their favorite songs on the big screen, creating a lively and fun atmosphere.

Conclusion

The continued participation and enthusiasm from the community highlight the success of the weekly karaoke sessions. We encourage more residents to book their spots and join us next week for more musical fun and community bonding.



APRIL

National Addictions Awareness Day (NAAD)

Introduction

We are pleased to express our gratitude to the National Addictions Management We are pleased to express our gratitude to the National Addictions Management Service (NAMS), along with Guest of Honour Ms. Denise Phua, Mayor of Central CDC, and Dr. Lee Cheng, for inviting us to participate in the National Addictions Awareness Day (NAAD) 2023. This event plays a crucial role in raising awareness about addictions and addiction-related issues.

Event Purpose and Objectives

National Addictions Awareness Day aims to promote awareness of addiction, engage the public on prevention and treatment, and highlight wellness initiatives. The event brings together current initiatives and programs, offering valuable resources and insights from social service agencies and individuals who have experienced addiction and recovery.

Highlights and Engagement

The theme for this year's event, 'A House for All,' focuses on reaching out to non-help seekers and caregivers, with a particular emphasis on youths. It promotes help-seeking behaviors and provides a platform for connecting with people who understand the challenges of addiction. Attendees had the opportunity to learn from inspiring stories and gain courage from the experiences shared by others.

Importance of Community Support

The success of such rehabilitation and reintegration efforts heavily relies on the support from community partners and volunteers. The involvement of individuals like Desmond and organisations like HUG Community Services is crucial in providing RTs with the necessary support to lead a crime and drug-free lifestyle.

APRIL

Conclusion

National Addictions Awareness Day 2023 successfully provided a comprehensive overview of addiction issues and resources. It facilitated meaningful connections and offered inspiration to those affected by addiction. We appreciate the efforts of NAMS, Ms. Denise Phua, and Dr. Lee Cheng for making this event impactful and inclusive, and we look forward to continuing our partnership in promoting addiction awareness and support.





APRIL

POSTED APRIL 13 (MR CHEE HONG TAT)

Report on Mural Transformation of Pedestrian Overhead Bridge

Introduction

HUG Community Services proudly participated in the mural transformation of the Pedestrian Overhead Bridge at Toa Payoh Lorong 6, alongside esteemed individuals and community members. This initiative marked a significant milestone as the first-ever mural transformation for an overhead bridge in Singapore.

Collaboration and Participation

Members of HUG Community Services, including volunteers and youth participants, joined forces with Bishan Toa Payoh residents, artist Ms. Joycelyn Wong, and students from First Toa Payoh Primary School and Beatty Secondary School - Non Vi Sed Arte. Under the guidance of Saktiandi Supaat and Mr. Chee Hong Tat, Senior Minister of State for Finance and Transport, Adviser for Bishan-Toa Payoh, participants adorned the staircase riser of the overhead bridge with vibrant murals.

Accessibility Enhancement

In addition to the mural, plans were set in motion to install a lift at the overhead bridge, ensuring convenience and accessibility for seniors, residents with mobility aids, and caregivers with prams and trolleys.

Project HeARTlands: Walk, Cycle, and Ride with Kindness

This meaningful initiative, a collaboration between the Land Transport Authority and Singapore Kindness Movement, aligns with HUG Community Services' values of promoting kindness and sustainability. Through "Project HeARTlands," participants aimed to spread awareness on sustainable transport while fostering kindness towards the environment.

APRIL

Conclusion

HUG Community Services is honoured to contribute to the impactful initiative as members of the Toa Payoh community. The mural transformation and accessibility enhancement of the Pedestrian Overhead Bridge signify our commitment to creating inclusive spaces and promoting kindness and sustainability within our community.





APRIL

POSTED APRIL 16 - DESISTOR NETWORK LAUNCH

Report on Desistor Network Launch

Introduction

Amidst a harvest of achievements, HUG Community Services celebrates the remarkable journey of our inaugural cohort of HUG2HEARTS's A4 beneficiaries. Their pivotal moment at the Desistor Network launch signifies a transformative milestone in their personal growth and resilience.

Success Story

Drawing on the invaluable skills acquired through HUG2HEARTS's throughcare workshop, one exceptional individual crafted a heartfelt bouquet to express gratitude to Minister Assoc Prof Muhammad Faishal Ibrahim and Mdm Shie Yong Lee, the commissioner of SPS. Rising resiliently from adversity, she exemplifies the power of perseverance and personal growth.

Renewed Determination

Today, she strides forward with renewed determination, benefiting from the transformative guidance of our lives shaping mentorship program. Committed to paying it forward, she pledges to return to A4 as a volunteer, extending a supportive hand to future beneficiaries.

Congratulations

Congratulations to this courageous young lady! Her journey serves as a beacon of hope and inspiration, demonstrating the transformative impact of the HUG2HEARTS program. We stand proud of her achievements and look forward to witnessing her continued growth and contributions to the community.



APRIL

POSTED APRIL 17

Introduction

HUG Community Services (HCS) takes immense pride in joining hands to inaugurate the Desistor Network, in collaboration with the Singapore Prison Service (SPS). This innovative initiative stands as a beacon of hope, supporting ex-offenders in their journey back to society.

Alignment with Mission

We are heartened to witness the Desistor Network project, which aims to facilitate the reintegration of ex-offenders into society and support their desistance journey, aligned closely with our mission at HCS.

Introduction of Nice To Meet You (NTMY) Programme

At the launch event, we introduced our pilot programme, Nice To Meet You (NTMY), under the Desistor Network umbrella. NTMY is a cultural exchange programme designed to foster connections among local and international desistors in an informal retreat setting. This programme aims to facilitate sharing of experiences, struggles, and problem-solving skills, thereby promoting cultural awareness and peer support among participants.

Collaboration with Corporate Partners

To enhance the NTMY programme, HCS has engaged and collaborated with corporate partners to sponsor air tickets, accommodation, and provide employment and training opportunities. This collaborative effort aims to leverage the strengths, experiences, and resources of all stakeholders involved.

Expansion of Support Activities

Through the Desistor Network, HCS and other member agencies can expand the range of support activities available to ex-offenders. By pooling resources and expertise, we can create a supportive circle that encourages more ex-offenders and desistors to embark on their journey towards reintegration.

APRIL

Conclusion

The launch of the Desistor Network marks a significant milestone in our collective efforts to support ex-offenders and promote second chances. Through initiatives like NTMY and collaboration with corporate partners, HCS reaffirms its commitment to shaping lives and making a positive impact in our community.





SINGAPORE
PRISON SERVICE

Launch of the Resistor Network





APRIL

POSTED APRIL 30

Report on Participation in Wellness Day at Toa Payoh West Community Club

Introduction

HUG Community Services had the privilege of joining the People's Association for a wellness day event at Toa Payoh West Community Club. The event provided an excellent platform for us to engage with seniors and promote awareness of our services and programmes.

Promotion of Services

During the event, we actively promoted awareness of the various services and programmes offered by HUG Community Services. Our vision encompasses providing support for desistors while fostering intergenerational social bonding between the youth and seniors in our community.

Commitment to Social Inclusion

HUG Community Services is dedicated to promoting social inclusion and offering second chances to individuals in need. Events like this wellness day enable us to connect with diverse groups within our community and address important issues such as mental health awareness.

Congratulations

Our participation in the wellness day at Toa Payoh West Community Club reflects our commitment to fostering community connections and promoting well-being among residents. We are grateful for the opportunity to engage with seniors and spread awareness of our initiatives, including community karaoke sessions, which embody the spirit of local community engagement and intergenerational bonding.



MAY

POSTED MAY 13

Report on HUG Community's Mother's Day Event

Introduction

HUG Community Services organized a heartwarming Mother's Day event to honour the nurturing souls that enrich our lives. The event showcased the creative talents of our students as they crafted handcrafted bouquets to express appreciation for the mothers in our neighborhood.

Each handcrafted bouquet served as a symbol of gratitude and love for the mothers in our community. Our students poured their hearts into creating these fragrant and vibrant creations, embodying the spirit of Mother's Day.

Spreading Love and Warmth

Armed with their beautiful bouquets, our students embarked on a mission to deliver smiles and gratitude door to door, spreading love and warmth throughout the community. This act of kindness and connection captured the true essence of Mother's Day.

Celebration of Values

The event highlighted the special bond between mothers and their children. It reinforced the values of kindness, compassion, and giving back to those who have given us so much.

Conclusion

HUG Community's Mother's Day event was a beautiful tribute to the mothers in our neighborhood, showcasing the power of creativity, kindness, and connection. It was a day filled with love, appreciation, and the joy of giving back to those who play such a significant role in our lives.







JUNE

POSTED JUNE 6

Report on Donation from China Aviation Oil (Singapore)

Introduction

HUG Community Services is thrilled to announce a significant donation of SGD 57,900 (RMB 300,000) from China Aviation Oil (Singapore). This generous contribution will greatly support our efforts in serving the community and developing/launching more programs for youths at risk and ex-offenders reintegrating into society.

Presentation of Donation

The donation was presented during the celebration of the 30th Anniversary of the setting up of operations of China Aviation Oil (Singapore). We were honored to have our esteemed Patron, Senior Minister of State and Member of Parliament, Mr. Chee Hong Tat, join us for this momentous occasion. Additionally, we were blessed to have former Member of Parliament, Mr. Teo Ser Luck, grace us with his presence for a photo at the event.

Gratitude and Appreciation

We are deeply grateful to China Aviation Oil (Singapore) for their generous donation and unwavering support. This donation will enable us to expand our programs and services, making a positive impact on the lives of youths at risk and ex-offenders in our community.

Conclusion

HUG Community Services extends heartfelt thanks to China Aviation Oil (Singapore) for their generosity and commitment to making a difference in our community. With their support, we are empowered to continue our mission of fostering positive journeys and providing aid and help to those in need.



JUNE

POSTED JUNE 6

Report on Father's Day Gift Presentation by HUG Community Services

Introduction

The youths of HUG Community Services took the initiative to present the very first Father's Day gift to our esteemed Patron, Senior Minister of State and Member of Parliament, Mr. Chee Hong Tat 陈永业. This heartfelt gesture was a token of appreciation for his unwavering support and dedication to the community.

Gift of Cookies

The gift presented to Mr. Chee Hong Tat consisted of lovingly baked cookies prepared by our dedicated volunteers and youths. These cookies serve as a precursor to our upcoming Father's Day celebrations and distribution activity, where we plan to spread joy and appreciation to fathers in Toa Payoh.

Collaboration with Toa Payoh West Community Club

We extend our gratitude to Toa Payoh West Community Club for graciously allowing us to use their culinary room to bake 650 cookies for all Papas in Toa Payoh. This collaboration has enabled us to prepare a special treat for fathers in the community.

Stay Tuned

Stay tuned for a specially produced video capturing the heartwarming moments of our Father's Day celebrations and cookie distribution activity. We look forward to sharing this special occasion with the community.

Conclusion

HUG Community Services extends sincere thanks to Mr. Chee Hong Tat for his continuous support and guidance. As we prepare to celebrate Father's Day, we are grateful for the opportunity to express our appreciation to fathers in Toa Payoh and beyond.



JUNE

POSTED JUNE 18

Formal Report on Father's Day Cookie Baking and Distribution Event

Introduction

In observance of Father's Day, HUG Community Services undertook a meaningful initiative to extend our appreciation beyond mere greetings. Recognising the significance of the occasion, we opted to express our gratitude and respect for all fathers by baking cookies as a special gift.

Baking Sessions

The event commenced with organised baking sessions, where volunteers and members of HUG Community Services convened to prepare the homemade treats. These sessions were characterised by an atmosphere of conviviality and purpose, as participants collaborated in the meticulous process of baking cookies.

Distribution Activity

Equipped with freshly baked cookies, our team embarked on a poignant journey to distribute the gifts to fathers within the community. This endeavor encompassed traversing various neighborhoods, delivering tokens of affection and appreciation to fathers in Toa Payoh and surrounding areas.

Collaboration with Toa Payoh West Community Club

We extend our sincere gratitude to the Toa Payoh West Community Club for graciously providing us with access to their culinary room for the baking sessions. Their generous support and collaboration were pivotal in facilitating the success of this endeavor.

Conclusion

The Father's Day cookie baking and distribution event served as a poignant tribute to fathers, underscoring the profound impact of their love and dedication. Through this initiative, we sought to convey our heartfelt gratitude and admiration for fathers in our community, enhancing the significance of their special day.









JUNE

POSTED JUNE 21

Report on Father's Day Initiatives by HUG Community Services

Introduction

On Father's Day, HUG Community Services embarked on a meaningful initiative to spread joy and warmth to fathers and their families. In addition to distributing cookies to fathers, we extended our outreach to families of inmates from the Singapore Women's Prison, delivering a special gift designed to foster connection and love.

Special Delivery to Families of Inmates

As part of our Father's Day efforts, we delivered photo frames containing heartwarming messages written and designed by the inmates to their loved ones. These thoughtful gestures aimed to convey love, appreciation, and solidarity, fostering a sense of connection and support among families during challenging times.

Collaboration with Singapore Prison Service

The success of this initiative was made possible through the invaluable support and assistance of the Singapore Prison Service. Their collaboration enabled us to facilitate the delivery of the photo frames to the families of inmates, enriching their Father's Day celebrations with heartfelt messages from their loved ones.

Conclusion

The Father's Day initiatives undertaken by HUG Community Services exemplify our dedication to serving the community and fostering connections that transcend boundaries. Through the distribution of cookies to fathers and the delivery of special photo frames to families of inmates, we sought to spread joy, love, and positivity on this special day.



JUNE

POSTED JUNE 22

Report: Paper Mache Workshop at HUG Community

Introduction

HUG Community recently hosted a Paper Mache Workshop, providing an exciting opportunity for students to explore their creativity. Under the guidance of skilled instructors, participants delved into the art of paper mache, discovering the transformative power of ordinary materials.

Engaging Experience

The workshop was characterized by laughter, imagination, and a palpable sense of excitement as students immersed themselves in the hands-on activity. Guided by their instructors, they eagerly experimented with different techniques, turning simple materials into extraordinary works of art.

Cultivation of Values

As creativity flourished, so too did important values such as patience and cooperation. Participants learned the value of perseverance as they navigated the intricacies of paper mache, and the importance of working together to achieve a common goal.

Celebration of Creativity

The Paper Mache Workshop served as a vibrant celebration of creativity, showcasing the ingenuity and talent of our students. It underscored HUG Community's commitment to nurturing artistic expression and inspiring the next generation of artists.

Conclusion

In conclusion, the Paper Mache Workshop at HUG Community was a resounding success, providing students with a platform to unleash their creativity and explore the art of paper mache. It was a testament to the power of hands-on learning and the importance of fostering creativity within our community.

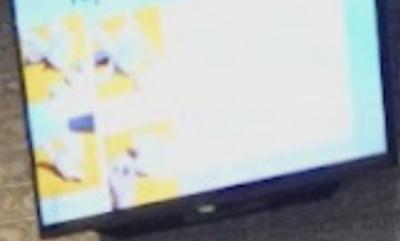
<https://fb.watch/oqNrw5NbsI/>

er-mache Animal

Step 4



- Using your hands and fingers, you may change and adjust the shape and position of the different parts of the animal armature
- You may repeat step 1-3 if you would like to add on to the animal





JULY

HUG2Hearts - Triumph Dunk Basketball Competition in Reformative Training Centre (RTC) on 22nd July 2023

Introduction

On July 22nd, 2023, HUG Community successfully concluded the second season of the HUG2Hearts - Triumph Dunk Basketball Programme at the Reformative Training Centre (RTC). This initiative aimed to engage and support inmates as they navigate their reintegration journey upon release.

Programme Overview

Throughout the programme, our dedicated befrienders and coaches worked closely with the RT inmates from RTC, fostering positive relationships and providing support. The Triumph Dunk Basketball Competition served as a platform for inmates to channel their energy into a constructive and competitive activity while building camaraderie with fellow participants.

Engagement and Reintegration

The programme not only provided inmates with an outlet for physical activity and teamwork but also laid the groundwork for their successful reintegration into society upon release. By fostering positive relationships and providing support during their time at RTC, we aim to empower inmates to make positive choices and lead fulfilling lives post-incarceration.

Special Guest Appearance

We were honoured to have Simonboy, known for his advocacy for social causes and community engagement, join us for this significant event. His presence underscored the importance of community support and solidarity in the rehabilitation and reintegration process.



JULY

Conclusion

The Father's Day cookie baking and distribution event served as a poignant tribute to fathers, underscoring the profound impact of their love and dedication. Through this initiative, we sought to convey our heartfelt gratitude and admiration for fathers in our community, enhancing the significance of their special day.



JULY

Forward Singapore @Bishan-Toa Payoh & Marymount

Report: Participation in Forward Singapore @Bishan-Toa Payoh & Marymount

Introduction

On July 23rd, 2023, HUG Community Services (HCS) actively participated in Forward Singapore @Bishan-Toa Payoh & Marymount. This session provided an opportunity to share progress updates on the Forward Singapore exercise and engage participants in taking positive actions within the community.

Progress Update and Opportunities

During the session, HCS provided insights into the progress of the Forward Singapore exercise and presented various opportunities for community involvement. We highlighted HCS's programmes and volunteer vacancies, aiming to spark interest among ForwardSG participants.

Introduction of New Programmes

HCS seized the opportunity to introduce our programmes: the Lives Shaping Programme (LSP) and the Nice To Meet You Programme (NTMY).

- **Lives Shaping Programme (LSP):** This mentorship programme serves as a continuum of the HUG2Hearts (prison throughcare programme), aiming to support desistors (ex-offenders) on their transformation journey. Through training and community apprenticeship, desistors are attached to HUG Community Services to provide rehabilitation and hope to families of HCS beneficiaries, while also building a new generation of empathetic social workers.
- **Nice To Meet You (NTMY) Programme:** NTMY facilitates cultural and resource exchange and peer support among local and international desistors in an informal retreat setting. By gathering desistors, their families, employers, and volunteers, NTMY fosters sharing of experiences, struggles, and problem-solving skills, promoting mutual support and understanding.

JULY

Partnership and Gratitude

HCS expressed gratitude for partnering with Toa Payoh West Community Club and being part of ForwardSG. We eagerly anticipate building a stronger social compact and fostering a vibrant and inclusive community in collaboration with Bishan-Toa Payoh and Marymount.

Conclusion

Participation in Forward Singapore @Bishan-Toa Payoh & Marymount served as an invaluable platform to engage with the community, share progress updates, and introduce new programmes. It reflects HCS's commitment to fostering community involvement and building a better future for Singapore.



JULY

Posted 30th JuLY

First Tea Making Session - https://fb.watch/qdbl_mDtsA/

Report: Maiden Tea-Making Session at HUG Community

Introduction

HUG Community's first tea-making session with students marked the beginning of the Mid-Autumn Festival celebrations. This event offered young participants a unique opportunity to explore the rich traditions associated with the festival.

Session Overview

The session served as a platform for students to embark on a journey into the art of tea preparation. Guided by an experienced instructor, the students approached the craft with curiosity and eagerness, refining their techniques and deepening their understanding of this cultural practice.

Atmosphere and Engagement

The fragrance of freshly brewed tea filled the air, creating an atmosphere of anticipation and camaraderie. This hands-on experience not only introduced the students to traditional tea-making techniques but also fostered a sense of community and shared heritage.

Cultural Significance

This maiden session symbolised the initial stride in instilling the essence of the Mid-Autumn Festival within the next generation. By engaging in this activity, students developed a deeper appreciation for their cultural roots and the importance of tradition in fostering community bonds.

Conclusion

The tea-making session was a resounding success, setting the stage for further cultural enrichment activities. It highlighted HUG Community's commitment to nurturing a deeper appreciation for culture and strengthening community ties.



People's Association Community Spirit Awards 2023 – The Merit Award

HUG Community Services is honoured to have received the People's Association Community Spirit Awards 2023 – The Merit Award, which recognises organisations prioritising community service in partnership with the People's Association (PA).

We celebrated this significant achievement on 25th July 2023, with the award presented by DC Edwin Tong, Second Minister of Law of Singapore. We are grateful for the support of our patron, Mr Chee Hong Tat, Acting Minister for Transport and Senior Minister of State for Finance. It is a privilege to collaborate with the People's Association to serve the community.

This Merit Award is dedicated to our exceptional team, donors, volunteers, and supporters who have stood by us through challenges and believed in our mission to support incarcerated youth and vulnerable beneficiaries. We deeply appreciate those who remained with us during the pandemic's hardships. Your encouragement and support have been crucial to our progress. Thank you, and congratulations to the team for your dedication, hard work, and commitment.





AUGUST

Posted 2nd August

Report on Participation in Toa Payoh West Constituency National Day Dinner 2023

Introduction

On 30 July 2023, HUG Community Services had the honour of being invited to the Toa Payoh West Constituency National Day Dinner 2023. This event was a significant occasion for celebrating Singapore's National Day and provided a wonderful opportunity for us to engage with the community and highlight our ongoing work.

Highlights of the Evening

The National Day Dinner was a vibrant event filled with patriotic spirit and community camaraderie. It was an excellent platform for us to connect with many of our most active supporters and share the progress and impact of our initiatives.

Key highlights include:

- **Community Engagement:** We had the opportunity to meet and interact with a diverse group of attendees, including local residents, community leaders, and other stakeholders. This interaction allowed us to strengthen our community ties and garner support for our future projects.
- **Motivation and Morale:** Our presence at the event was well-received, and we were delighted to see the recognition and appreciation for the work HUG Community Services does. Many attendees expressed their support and willingness to collaborate on upcoming initiatives.

Impact on HUG Community Services

Participating in the Toa Payoh West Constituency National Day Dinner 2023 has had a positive impact on our organisation:

AUGUST

- **Enhanced Visibility:** Our involvement in such a prominent community event has increased our visibility and raised awareness about our mission and services.
- **Strengthened Relationships:** The event provided an invaluable opportunity to build and strengthen relationships with key community members and supporters.
- **Motivation and Morale:** The appreciation and support we received have boosted the morale of our team, motivating us to continue our efforts with renewed vigor.

Conclusion

The Toa Payoh West Constituency National Day Dinner 2023 was a memorable and impactful event for HUG Community Services. We are grateful for the invitation and the opportunity to be part of such a significant celebration. Moving forward, we aim to leverage the connections and support gained from this event to further our mission of community service and support.



AUGUST

Posted 30 Aug

Report on Award from Singapore Prison Service at the SPS Volunteer Awards 2023

Introduction

We are absolutely thrilled to announce that HUG Community Services has been honoured with an award from the Singapore Prison Service (SPS) during the SPS Volunteer Awards 2023. This prestigious recognition highlights our significant contributions towards the rehabilitation of ex-offenders, reinforcing our commitment to creating positive change in the community.

Achievement Overview

Receiving this award is a testament to the unwavering dedication and hard work of our remarkable team, volunteers, and supporters. It reflects the collective effort and transformative journey we have embarked upon to pave the way for brighter futures and second chances for countless individuals.

Key highlights include:

- **Team Effort and Commitment:** The award is a recognition of the relentless efforts put forth by our team and volunteers. Their compassion, empathy, and dedication have been pivotal in achieving our mission.
- **Community Support:** Our success is bolstered by the unwavering support from our donors, partners, and the community at large. Their belief in our cause has been instrumental in our journey.
- **Impact on Ex-Offenders:** The recognition celebrates not only our organisation but also the resilience, determination, and potential within each ex-offender we have had the privilege to work with.

AUGUST

Vision and Mission Validation

At HUG Community Services, we firmly believe in the power of compassion, empathy, and opportunity. We understand that the path to reintegration can be challenging, but with the right support, it is possible to rebuild lives and communities. This award validates our vision and inspires us to continue our mission with even greater passion and purpose.

Gratitude and Acknowledgments

We extend our heartfelt gratitude to everyone who has supported us, believed in our cause, and contributed to our success:

- **Volunteers:** Their dedication and commitment have been the backbone of our initiatives.
- **Donors and Partners:** Their generous contributions and partnerships have enabled us to expand our reach and impact.
- **Supporters:** Their continuous encouragement and belief in our mission have motivated us to strive for excellence.

Future Initiatives

Looking ahead, we are excited to continue our work and expand our initiatives to support ex-offenders in their journey towards reintegration. Stay tuned for updates on our ongoing projects and new programmes designed to make a positive impact on the community.

Conclusion

The award from the Singapore Prison Service is not just a reflection of our achievements but a celebration of the collective efforts of our team, volunteers, donors, and partners. Together, we have made significant strides in helping ex-offenders reintegrate into society as thriving, productive citizens. We are inspired to continue our mission with renewed vigor and are confident that, together, we can make an even greater impact.





VOLUNTEER AWARDS CEREMONY

Work Together, Rebuild



SEPTEMBER

Posted September 2

Tea Making Session 2 - <https://fb.watch/qdcj538sc1/>

Report on Tea-Making Session 2 at Youth Hub in Preparation for Mid-Autumn Celebration

Event Overview

On 18 August, our youth hub was abuzz with excitement as student volunteers gathered for Tea-Making Session 2. This session was organised in preparation for the upcoming Mid-Autumn Celebration, aiming to equip our volunteers with the skills needed to serve our beloved elderly during the festival.

Key Activities

- **Tea-Making Workshop:** The session focused on the art of tea-making, teaching the students the traditional methods of brewing tea. This included selecting the right tea leaves, understanding brewing techniques, and mastering the etiquette of serving tea.
- **Skill Development:** The hands-on experience allowed volunteers to practice and refine their tea-making skills, ensuring they are well-prepared to serve during the Mid-Autumn Celebration.
- **Intergenerational Bonding:** Emphasis was placed on the importance of intergenerational connections. Volunteers were encouraged to appreciate the cultural significance of tea-making and how it can bridge gaps between generations.

Impact on Volunteers

- **Cultural Appreciation:** The volunteers gained a deeper understanding of the cultural traditions associated with tea-making, enhancing their appreciation for this cherished practice.
- **Empathy and Compassion:** Through the session, volunteers learned the value of serving others with kindness and respect, fostering a sense of empathy and compassion.

SEPTEMBER

- **Community Engagement:** The event reinforced the importance of community service, encouraging volunteers to actively participate in initiatives that benefit the elderly.

Community Impact

The tea-making session is expected to have a significant positive impact on the upcoming Mid-Autumn Celebration:

- **Elderly Engagement:** The skills and enthusiasm of the volunteers will enhance the experience for the elderly attendees, making them feel cherished and valued.
- **Cultural Preservation:** By involving the youth in traditional practices, we are helping to preserve and pass down cultural heritage to future generations.
- **Strengthened Community Bonds:** The event has already started to build stronger bonds within the community, setting the stage for a heartwarming and inclusive celebration.

Conclusion

The tea-making session at our youth hub was a heartwarming and enriching experience for all involved. Our student volunteers demonstrated remarkable dedication and enthusiasm, making strides in both their personal development and their ability to serve the community.





SEPTEMBER

Posted September 3 - Bird Paradise Adventure

Report on Intergenerational Community Bonding Programme at Bird Paradise

Event Overview

On the 26th of August, HUG Community Services hosted a fantastic day at Bird Paradise as part of our new Intergenerational Community Bonding Programme. The event aimed to foster connections between our students and elderly members, creating a day filled with laughter, stories, and shared moments.

Key Highlights

- **Community Bonding:** The event successfully brought together different generations, highlighting the beauty of unity within our community.
- **Shared Experiences:** Participants enjoyed exploring Bird Paradise together, which facilitated meaningful interactions and the sharing of personal stories.
- **Positive Atmosphere:** The day was marked by joy and camaraderie, painting a beautiful picture of community spirit.

Impact and Future Initiatives

The success of this event underscores the importance of bridging generations to enrich lives and strengthen our community. Inspired by this positive outcome, HUG Community Services plans to continue creating opportunities for intergenerational engagement.

Conclusion

The Bird Paradise outing was a heartwarming success, demonstrating the magic that happens when generations come together. We look forward to organising more events that celebrate unity, diversity, and community bonding.







SEPTEMBER

Posted on 25th September

Report on Intergeneration Community Mid-Autumn Festival Celebration

Event Overview

On the 17th of September 2023, HUG Community Services hosted an enchanting Intergeneration Community Mid-Autumn Festival Celebration. The event aimed to foster intergenerational connections and celebrate the Mid-Autumn Festival with community members of all ages. It was an evening filled with warmth, joy, and memorable moments.

Key Highlights

- **Guest of Honour:** We were privileged to have the Acting Minister for Transport and Senior Minister of State for Finance, Mr. Chee Hong Tat, grace our event as the Guest of Honour. His presence added a touch of grandeur and inspiration, underscoring the significance of our celebration.
- **Volunteer Contributions:** Our dedicated volunteers were the heart and soul of the event. Their passion and tireless efforts were evident in every aspect, from the heartwarming performances to the meticulously crafted tea ceremony. Special thanks to the students of Beatty Secondary School for their wonderful performances and assistance.
- **Intergenerational Bonding:** The night was a beautiful reminder of the importance of intergenerational connections. We spent quality time with our elderly members, sharing stories, laughter, and traditions. This interaction highlighted the beauty of family bonds and the joy of social inclusion.

Activities and Performances

- **Tea Ceremony:** A meticulously crafted tea ceremony showcased the cultural heritage and traditions of the Mid-Autumn Festival.



SEPTEMBER

- **Student Performances:** Talented students from Beatty Secondary School delivered captivating performances that entertained and engaged the audience.
- **Elderly Engagement:** Our elderly participants were actively involved, sharing their stories and experiences, which added a personal touch to the evening.

Impact and Community Response

The event was a resounding success, creating lasting memories for all participants. It reinforced the value of community, the importance of connecting different generations, and the joy that comes from shared cultural celebrations.

Acknowledgements

- **Guest of Honour:** We extend our heartfelt gratitude to Mr. Chee Hong Tat for his support and participation.
- **Volunteers and Performers:** A big thank you to our incredible volunteers and the students of Beatty Secondary School for their dedication and outstanding contributions.
- **Sponsors:** Special thanks to Bidot Tech Pte Ltd for the tea-making set, Mr. Lin Xiang for sponsoring the delicious dinner, and other donors for their generous support.

Conclusion

The Intergeneration Community Mid-Autumn Festival Celebration was a night to remember, filled with love, unity, and the magic of community. As we reflect on this unforgettable evening, we are inspired to continue creating opportunities that bring our community together.







“悬崖勒马为时
不晚，浪子回头
金不换。”

*“It’s never too late to pull back from the brink.
A prodigal who returns is more precious than
gold.”*





SEPTEMBER

Posted 29 September 2023

Report: Mid-Autumn Festival Celebration by HUG Community

Introduction

HUG Community is pleased to celebrate the Mid-Autumn Festival with our residents. This event underscores our commitment to unity and tradition.

Event Overview

HUG Community distributed mooncakes to residents to mark the Mid-Autumn Festival. This gesture aimed to promote joy and togetherness within the community.

Celebration Highlights

- **Mooncake Distribution:** Residents received mooncakes, symbolising the festival's significance and our appreciation for their involvement in the community.
- **Community Spirit:** Accompanying the mooncakes were messages of goodwill, emphasising themes of love, connection, and shared memories.
- **Resident Feedback:** The gesture was well-received, strengthening the bond between residents and the HUG Community team.

Impact and Reflection

The celebration reinforced the importance of cultural traditions and community engagement. Residents felt appreciated, fostering a deeper sense of belonging and unity.

Conclusion

HUG Community remains committed to celebrating traditions that enhance community bonds. Happy Mid-Autumn Festival to all our residents!



OCTOBER

Posted Oct 1

Report: Appreciation Dinner for Youth Volunteers at HUG Community

Event Overview

On September 19th, HUG Community hosted a small appreciation dinner to honor our youth volunteers for their outstanding contribution to the successful organisation and execution of our Intergenerational Community Mid-Autumn Festival Event, held on September 17th.

Acknowledgment of Volunteers

The dinner aimed to express gratitude to our dedicated and compassionate youth volunteers, whose efforts were instrumental in ensuring the event's success. Their tireless commitment to assisting HUG Community in hosting such an event was invaluable, and their contributions were deeply appreciated.

Celebration of Achievements

At HUG Community, we recognise and celebrate even the smallest victories and accomplishments. This dinner provided an opportunity to acknowledge the impact of our collective efforts in making a positive difference in the lives of others and in shaping our community for the better.

Conclusion

We extend our heartfelt thanks to all our volunteers for their selfless dedication and hard work. Their involvement underscores the importance of kindness, purpose, and community in creating a better future for all. The event concluded with renewed motivation and a commitment to continuing our mission of service and support.







OCTOBER

Posted 31 Oct 2023

Report: HUG's Healer Programme Inaugural Project

Event Overview

On October 26th, HUG Community launched its inaugural HUG's Healer Programme project. The initiative aimed to utilise the healing power of animals to bring comfort and companionship to those in need. Mercy and Courage, our beloved canine companions, were at the forefront of this heartwarming journey.

Visit to Tots House @ Ang Mo Kio Playgroup

Mercy and Courage visited Tots House @ Ang Mo Kio playgroup, where they embarked on a heartwarming journey. Their presence filled the room with joy, laughter, and happiness, captivating the hearts of all the preschoolers in attendance.

Impact on Children

The children's faces lit up with excitement as they interacted with our furry friends. This interaction created a memorable experience that exemplified the profound healing power of the human-animal bond. Through simple acts of play and companionship, Mercy and Courage brought comfort and happiness to the young participants.

Mission and Significance

This visit marked the beginning of our mission to bring comfort and companionship to those in need through the HUG's Healer Programme. It exemplified our commitment to community wellness and the belief in the transformative power of animal-assisted therapy.

Conclusion

The inaugural project of HUG's Healer Programme was a resounding success, thanks to the infectious enthusiasm and wagging tails of Mercy and Courage. Their heartwarming visit to Tots House @ Ang Mo Kio playgroup left a lasting impact on all those involved and set a beautiful precedent for future endeavours.





OCTOBER & NOVEMBER

Posted October 31 and 2 Nov

HUG's Healer's Programme Launch at Toa Paw Yohween

Link - <https://www.instagram.com/p/CzB7veDuYnC/?fbclid=IwAR0yak7-EPuy61C>

BSAaEDNs8nSUczNtdrqVr2uo0IZUA-Vd67DOhQG6O0sA&img_index=6

Video - <https://www.youtube.com/watch?v=ECipwFUANI4>

Event Overview

On October 28, 2023, HUG Community unveiled the HUG's Healer Programme at the Toa Paw Yohween event held at Toa Payoh West Community Club. This initiative marked a significant milestone in HUG's commitment to enhancing community well-being through innovative animal-assisted interaction.

Programme Features

The HUG's Healer Programme showcased four remarkable animal ambassadors: Courage and Mercy, two affectionate dogs, and Blessing and Awesome, two charming bunnies. These furry companions embarked on a mission to bring comfort, joy, and healing to the community, offering companionship and solace to those in need.

Volunteer Engagement

Dedicated student volunteers joined the launch event, actively participating in sharing the programme with the community. Their involvement highlights the collaborative effort to introduce and promote the benefits of animal-assisted therapy.

Programme Objectives

The HUG's Healer Programme stands out as an innovative animal initiative designed to enhance the physical and mental well-being of both youth and seniors. It offers a diverse range of therapies, addressing physical, cognitive, and emotional challenges. Through tailored therapeutic activities and furry interactions, the programme aims to promote wellness, reduce stress, and foster community connection.

OCTOBER & NOVEMBER

Conclusion

The launch of the HUG's Healer Programme at the Toa Paw Yohween event signifies a new chapter in HUG Community's mission to provide holistic support to individuals in need. With the support of esteemed guests, dedicated volunteers, and the loving presence of animal ambassadors, the programme promises to make a positive impact on community wellness and exemplifies the healing power of animal interaction.





NOVEMBER

Posted on 7 Nov 2023

Event Overview

On October 30 2023, HUG Community embarked on a significant journey to Macau, where we had the privilege to participate in an international seminar on Drug and Alcohol prevention. Hosted by the Associação de Reabilitação de Toxicodependentes de Macau (ARTM) Artm Macau in collaboration with the United Nations Office on Drugs and Crime (UNODC) at the University of Saint Joseph (USJ), this event brought together experts and organisations from around the world.

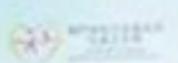
A highlight of this prestigious gathering was the presence of our very own Pastor Grace, representing HUG Community Services (HCS) as an International Speaker. Pastor Grace shared profound insights into our programs in Singapore, emphasising our holistic approach and unwavering commitment to supporting individuals facing addiction challenges. Her presence and expertise showcased the remarkable work we do at HUG Community, and our commitment to making a positive impact on the lives of individuals dealing with addiction.

This international seminar was more than just an event; it was an opportunity to foster global collaboration and understanding in the field of drug and alcohol prevention, exchanging knowledge, ideas, and experiences in the field, and it's a testament to our dedication in creating a healthier, more supportive world.

We believe that by sharing our experiences and learning from others, we can make a real difference in the lives of individuals worldwide. Our journey continues, and we are excited to keep you updated as we bridge borders and work together towards a healthier, more supportive global community. And we look forward to continuing our journey in making a difference, both at home and on the global stage.

Thank you to everyone who has journeyed and supported us thus far, we truly appreciate the continuous support that you have provided us on this years! Stay tuned for more updates on our endeavours!





International Seminar
PREVENTION
"DRUG AND ALCOHOL"

30th Oct 2023

9:30 - 3:30





CERTIFICATE

AWARDED TO

Hug Community Services

ARTM in partnership with UNODC -
 United Nations Office on Drugs and Crime and the University of Saint Joseph
 Attributes this certificate for attending the
 "International Seminar on Drug and Alcohol Abuse Prevention"

On the 30th of October 2023
 (6 hours in Total)
 at University of Saint Joseph

Augusto Nogueira
 Augusto Nogueira
 President of the Direction of ARTM
 Chief Executive Officer

Karen Peters
 Karen Peters
 Regional Drug and Health Programme Officer
 UNODC ROSEAP

DECEMBER

Posted December 4

Report on 'A Season of Intergenerational Love, Care & Hope' Fundraising Event

On December 1st, HUG Community successfully orchestrated the 'A Season of Intergenerational Love, Care & Hope' fundraising event, a remarkable achievement made possible by the unwavering commitment of numerous individuals who graciously devoted their time. A sincere expression of gratitude to all participants; your contributions proved to be invaluable.

Key Participants and Guests of Honour

We extend our heartfelt appreciation to our Guest of Honour, Minister Assoc Prof Dr Muhammad Faishal Ibrahim, Minister of State, Ministry of Home Affairs & Ministry of National Development, and our special guest, Mr. Rockey Francisco Junior, Deputy Commissioner of Singapore Prison Service, for gracing our event with their presence and unwavering support for HUG's Programmes.

Corporate Social Responsibility (CSR) Partnership

Special recognition goes to Mr. Vincent Ang, the founder of Vintage Studio - VS salon, and his team for their steadfast support and collaborative spirit. Vintage Studio is recognised for its deep commitment to the artistic industry and community engagement, aligning seamlessly with our goals at HUG Community Services (HCS). We marked this special occasion by signing an MOU with Vintage Studio to establish a long-term CSR partnership focusing on fundraising initiatives and providing training and job opportunities to HCS's beneficiaries.

Sponsorship and Generous Donations

Our deepest gratitude to the InterContinental Singapore for their invaluable partial sponsorship of Babalioneel plush sales, adding an extra layer of grace to our gathering. Additionally, we are profoundly grateful to Mr. Ron Chen and his wife, Ms. Zhou Yuting, and Mr. Lin Xiang for their exceptional and immensely generous donation, a contribution that will undoubtedly make a lasting impact on numerous beneficiaries, resonating in their lives for years to come.

DECEMBER

Community Empowerment and Unity

A genuine thank you to Derrick for his candid testimonial on his drug recovery journey, shedding light on the often unnoticed resilience and inherent strength within every individual. His openness fostered a deeper sense of unity and empowerment within our community. We also extend our appreciation to every emcee, volunteer, attendee, brothers, and sisters who dedicated their time, energy, and support, underscoring the significance of our cause and igniting a spark of hope and purpose that propels us forward.

Continuing the Journey

While this event marks a significant milestone, there is still much work ahead. HUG remains steadfast in creating impactful programs for vulnerable youths, desistors, and their families, and your continued support fuels our journey towards a brighter, more inclusive society. Fundraising events like this play a vital role, serving as a beacon that reminds us of the essential nature of collective action and support in driving meaningful change.

Conclusion

On December 1st, HUG Community celebrated the success of their 'A Season of Intergenerational Love, Care & Hope' fundraising event, made possible by the dedication of numerous individuals. Gratitude was extended to all participants and special guests, including Minister Assoc Prof Dr Muhammad Faishal Ibrahim and Mr. Rockey Francisco Junior. A significant highlight was the establishment of a long-term Corporate Social Responsibility partnership with Vintage Studio Pte Ltd, focusing on fundraising and providing training and job opportunities to HUG's beneficiaries. The event also saw heartfelt thanks to sponsors like InterContinental Singapore and generous donors like Mr. Ron Chen and his wife. The gathering fostered unity and empowerment within the community, showcasing the importance of collective support in driving meaningful change. While marking a milestone, HUG remains committed to creating impactful programs for vulnerable youths and desistors, with continued support fueling their journey towards a brighter, inclusive society.

DECEMBER

Together, they strive to build a community where everyone finds belonging and the opportunity to thrive.

Through this event, we have raised \$78,000. No fee arrangements were made with the fundraiser (Vintage Studio Group). Fundraising expenses amounted to \$10,712.35, which is 13.74% of the total raised.











DECEMBER

Posted on 16 Dec

Mai Gong Bo Jio Launch - <https://fb.watch/qdxHK4c9j9/>

Report: Launch of “Mai Gong Bo Jio” Saturday Coffee Corner Programme

We are thrilled to announce the launch of “Mai Gong Bo Jio,” our newest initiative aimed at fostering beautiful connections across generations. On December 9, 2023, HUG Community Services unveiled this innovative Saturday Coffee Corner Programme, designed to bring students and youths together for enriching interactions.

Programme Overview

“Mai Gong Bo Jio” is about creating meaningful bonds and cultivating understanding between generations. Through engaging conversations, fun activities, and the joy of sharing stories, this programme aims to bridge the gap, celebrating both differences and similarities.

Purpose and Objectives

The primary goal of “Mai Gong Bo Jio” is to promote intergenerational bonding and foster a sense of belonging and togetherness within the community. By providing a platform for individuals of different ages to connect and engage, we aim to cultivate empathy, respect, and mutual understanding.

Invitation to Join

We invite the elderly of our community to join us every Saturday for an experience that transcends age barriers. Whether you are a student, youth, or elder, “Mai Gong Bo Jio” welcomes you to brew friendship, laughter, and moments that last a lifetime.

Conclusion

The launch of “Mai Gong Bo Jio” marks an exciting step forward in our mission to create a more connected and inclusive community. We look forward to the positive impact this programme will have in fostering intergenerational relationships and promoting a sense of unity and belonging for all.



麦恭啲啾
MAI GONG DO JIO
Every Saturday
9:30am to 10:30am
每逢星期六
早上九时三十分至
十时三十分



DECEMBER

Posted on 20 Dec

Report on Hosting 12 Girls from MSF Girls Home at HUG

We recently had the absolute pleasure of hosting 12 amazing girls from MSF Girls Home at HUG, an experience that filled our hearts with joy and gratitude. These inspiring souls not only brought positivity but also gifted us a beautifully crafted expression of gratitude, showcasing their heartfelt appreciation for our customised services and programs. Their genuine connection with us was evident in every detail of the gift, affirming that every effort and smile invested in our work is undeniably worthwhile.

Background

Originating from vulnerable backgrounds, we are genuinely grateful for the opportunity to bring joy, care, and love into their lives. This chance to make a meaningful impact is something we treasure deeply, and we eagerly look forward to continuing this journey with them, extending our support even after their release.

Christmas Celebration

In a small, intimate Christmas celebration, the girls joined us in the festivities, adding another layer of warmth to our connection with their joy and laughter. Their presence enriched the celebration and reinforced the bonds of friendship and care within our community.

Positive Feedback and Testimonials

Through testimonials from dedicated volunteers and tailored activities, we are overjoyed to share that we received an overwhelming 100% positive feedback from the girls. They eagerly anticipate future events hosted by HUG, which further underscores the impact of our programs.

Positive Feedback and Testimonials

The special day was honored by Ms. Evelyn Han, Head of Rehabilitation, Planning, and Management at the Ministry of Social and Family Development.

DECEMBER

Her support highlighted collaborative efforts, creating a positive impact on these wonderful girls. We are grateful to her, Ms. Irene Cheng, and their esteemed team for invaluable opportunities and trust in HUG.

Acknowledgments

Heartfelt thanks to Sister Seina from Ans.Ein, for the incredible kindness and talent, bringing warmth to Christmas gifts through their clothing creations. Your contributions have truly made a significant difference in spreading love and joy.

Conclusion

Here's to more moments of connection, appreciation, and spreading love! Hosting the girls from MSF Girls Home was a heartwarming experience that reaffirmed the importance of our mission at HUG. We remain committed to creating a positive impact and fostering meaningful connections within our community.





TESTIMONIES



WU NIU TIAN

My name is Niutian from Beatty Secondary School. It is with immense gratitude that I stand before you today to share my journey at HUG Community Services. My venture into this remarkable organisation commenced in January 2023, serendipitously through an opportunity to participate in a karaoke event where I assumed the role of the mascot. Little did I know that this fortuitous encounter would lead me to discover the profound presence of HUG in our community.

Since that day, HUG has not only provided me with numerous opportunities to serve our community but has also empowered me to voice my opinions to better meet the needs of others. Engaging in events such as the Mid-Autumn Festival, Mai Gong Bo Jio, and KWSH visiting event, I have witnessed firsthand transformative impact of our collective efforts on those we serve. (elderly)

As I gradually immersed myself in community service, I came to realise the paramount importance of empathy. Through meaningful interactions with individuals from diverse backgrounds, I have honed my ability to navigate the complexities of societal issues and manage challenges with compassion and understanding. Particularly, engaging with the elderly has been both profoundly challenging and profoundly rewarding, offering solace and perspective in our fast-paced world.

Today, I am honored to serve as a youth leader at HUG, under the mentorship of Pastor Grace and Pastor Jeff. Their guidance has been invaluable in my personal and professional growth, fostering a spirit of resilience, leadership, and compassion within me. Through their mentorship, I have evolved into a more mature and empathetic individual, equipped with the tools to effect positive change in our community.

Please allow me to take this opportunity to extend my heartfelt gratitude to Pastor Jeff and Pastor Grace for embracing me as a member of this extraordinary family and choosing to believe me at my most difficult time in my life. Thank you for providing me with the platform to make a meaningful difference in the lives of others. It is through the unwavering support and camaraderie of the HUG community that I have been able to embark on this transformative journey of service and self-discovery.

Looking ahead, I am filled with anticipation for the future endeavors that await us at HUG. With a renewed sense of purpose and commitment, I am eager to continue serving the community with my heart and soul, to dedicate myself in assisting those in need. I wish i could continue making a positive impact on others.



CATELINE CADIE SINADUMA

MY GROWTH IN HUGS

Before I joined HUGs, I was only open to my little social circle. I was afraid of talking to anyone other than my close friends & family. I also made a promise that I would not try to interact with anyone else in fear that I would be judged, I was very insecure & would always have doubts in my own abilities.

However, around November 2021, I realised that my sister started to come home later than usual, that was when she told me about HUG community. Out of curiosity I asked my sister if I could come with her to volunteer. That was also when I met Pastor Grace & Pastor Jeff, and the day I officially started becoming a regular Volunteer in the HUGs community. I started participating in various events and through those events, I have also discovered so much about my potential & abilities I never knew I had!

One event that has resonated with me the most was the time where Pastor Grace & Pastor Jeff took my sister & I along with other collaborators to visit the elderly in the one room flats in AMK. I was just a rookie at the time so I rarely communicated due to my antisocial nature. However, watching the others joyfully interact & chit chat with the Elderly touched my heart, listening & reflecting on the Elderlies' stories about their own families also made me realise how much my parents & grandparents had sacrificed for my wellbeing! This made me all the more encouraged to push forward and continue volunteering in hopes that I, just like the Pastors, would be able to be the hand that reaches out to those in need.

To my surprise, during the years I volunteered in HUGs, from the first year to the next year until now, I could see myself growing more confident & outspoken. Because of that I became the Welfare Ambassador EXCO of my School's Student Leadership Board, as well as the Chairman of my CCA! I would not become the person I am now if I had not realised my potential and pushed myself with the help of the pastors & everyone else around me!

MY EXPERIENCE IN HUG COMMUNITY

When I was still adjusting to volunteering, there were times I felt like giving up & quitting because I didn't know how to handle the pressure of major events while also balancing my school schedule. While HUG community was still small at that time, that meant more pressure when it came to planning major events, hence, I felt at a loss and mostly faced many obstacles which made me feel stressed and frustrated.

Despite all those harsh challenges, with the support of the Pastors & other volunteers around me, I could overcome & face them head on! In the years I have been volunteering in HUGs, I could see successful growth, not only in HUG community but also in myself!

Before I knew it, more volunteers came to HUGs and we became one big family! :).

Being a member of HUGs has taught me many things. Values, morales, communication and how to be a good role model for others. Besides learning about leadership, the positive & cheerful atmosphere really helped me to feel comfortable and secure, and it really helped me a bunch when trying to open up to new people & expanding my social circle!

I hope that in the future, I can continue to grow and reach my full potential! As my principal once told me, "Be better than you were yesterday, and even better tomorrow than you are today." This quote has made me more determined & passionate to keep pushing forward & to be even better in the future than I am now, & I hope I can influence & inspire the newer volunteers to do the same!

FUTURE ACHIEVEMENTS I LOOK FORWARD TO IN HUG COMMUNITY

Now that HUGs has gotten bigger, I can foresee the many achievements & opportunities that come our way! But one thing I know for sure is that whether it be youth or adult, I want all of us as a family to push on and face our challenges head on! And even if we have our ups & downs, I know we as a HUGs family can overcome them together and always reach for our goals and achieve much greater things in the future!



CHARLOTTE SHIA

My name is Charlotte Shia and I am from Naval Base Secondary School. My time at HUG community has allowed me to open numerous doors to many learning opportunities. Being here has led me to realize just how vital having friends and family who support you are. Before joining, I was closed off and reserved, I had always doubted that I could have achieved this much. HUG allowed me to recognise my potential in achieving greater heights. Managing my time, learning to speak with confidence and intellect, moreover, teaching me how to be a great leader.

These are just some aspects in my growth from joining HUG. During my time here, I have learnt so many things from pastor grace, pastor jeff and my fellow volunteers. Teaching us that everyone deserves a second chance and that we shouldn't judge a book by its cover. I've learnt management skills from dealing with coordination and handling volunteers. Even improving soft skills such as interactions with seniors and handling emotions. One of the biggest challenges that I've faced while volunteering in HUG community was managing my time, most of the events were in the morning and during the weekends. With the extra curriculums like tuition, revision and others, sparing time to volunteer was difficult. However, I have learnt to be more flexible and handle my time well after joining HUG, balancing both academics and serving the community. HUG has also taught me how to present myself with confidence and professionalism, allowing me to achieve a better version of myself. Joining this community has and is still teaching me how to improve myself and to become a better person.

As a student leader volunteer at HUG, I hope that HUG gets the recognition from both youths and adults and seek out to volunteer with us. I hope that I will eventually get to lead a new batch of up and rising volunteers in the community to achieve even greater results than us. The generosity that everyone has shown me throughout my time in HUG was genuinely heartwarming and admirable. My 2 years in HUG community was highly enriching and morally educating. I've enjoyed my time spent here with everyone and I hope that things will continue to be smooth sailing. With many more great things to come, I hope that HUG will continue to flourish and open its heart out to everyone. If I were given a chance to choose between any of the volunteering communities, I would still choose HUG community again in a heartbeat.



VIOLET NG

My Journey in HUG'S

As I reflect on my growth journey, I can show the profound impact of the struggle and challenging experiences on shaping me. When I first started I had headaches and felt lonely as my family was breaking further apart which made me lack communication working in a team was new for me as well, and my learning disabilities have weighed heavily on me, but through it all, I have learned to lean on the support of my family, friends inside and outside of HUG Community Services to be a better person as I grow

Even though I just started only one year ago I find myself growing as establishing regular feedback and development programs has been crucial for my improvement, especially in events, such as Mai Gong Bo Jio, I was able to communicate with the volunteers about what they had to do and learn the feedback on what I can improve. Taking the initiative to create a support group for myself and the crochet team has become an invaluable support system and source of inspiration on my growth journey towards becoming an effective leader. Developing self-awareness and introspection and practicing self-care and self-reflection have all been integral to my progress.

While the journey has not been easy, I am grateful for the opportunities for growth that have presented themselves. Focusing on what I can do to positively impact those around me has been a guiding light. As I look to the future, I am excited to continue developing a growth mindset, learning from criticism, and setting ambitious, achievable personal goals.

This experience has been transformative, and I am grateful for the lessons learned along the way. With continued dedication and a commitment to my development, I can aspire to become an effective leader and make a meaningful impact.



WYZE FLORES

Reflecting on my journey with HUG Community it has been nothing short of an eye-opening experience for me. From the moment I stepped through the youth hub, I was embraced by a warm and inclusive atmosphere that encouraged growth and service to others. I was never really the outgoing and engaging individual when it came to any type of leadership, public service or interacting with people outside my own social circle. But with HUG, my experience has always been significantly unique coming from my seclusive normality within events and challenges that come along with it. There's no stoppage of the willingness to falter, slip and tumble as HUG always acknowledges that mistakes are part of life's journey necessary to allow you to bounce back stronger and more well-versed.

Moreover, my journey with HUG has led me to confront and understand unsavoury topics, such as the challenges faced by ex-offenders and the importance of second chances. Through conversations with desistors through their Nice2MeetYou Programme, and reading up on other HUG's rehabilitation initiatives, I've gained insights into the complexities of reintegration and the crucial role of community support in fostering redemption and rehabilitation. Whilst I'm not of active age to be directly involved in going into the different prisons and centres, when the time comes it would definitely be something that I would be keen in helping out in. They have taught me that everyone deserves empathy and a chance to rebuild their lives, and I've learned firsthand what it takes to actively advocate for and assist those in need of a fresh start.

HUG provided me with countless opportunities to engage with and support various segments of our community, from the elderly to the youth. It's been incredibly rewarding to collaborate with passionate individuals on meaningful projects, particularly in the realm of video production. Through HUG, I've learned the true value of compassion, teamwork, and the profound impact that small acts of kindness can have on those around us. I've been encouraged to seize every opportunity and extend a helping hand to make a difference in someone's life.

This experience has underscored the importance of stepping out of one's comfort zone and embracing new experiences. It's easy to remain within familiar boundaries, but true growth and fulfillment often lie beyond them. I've discovered that by venturing into uncharted territory and extending a helping hand, we not only enrich the lives of others but also see a deeper sense of purpose and connection within ourselves. So, I encourage everyone to embrace discomfort, seize opportunities for service, and make a meaningful difference wherever and whenever they can.



DERRICK

I was introduced to the HUG Community Services in 2023 through Simonboy, and got to know Reverend Jeff and Pastor Grace.

After attending a few gatherings and events together, I realised that we are very aligned, and I wanted to help people who are going through what I had experienced before.

In December 2023, during a fundraising event at Bugis Junction, I was given the chance to share my testimony. It was my first time sharing my testimony openly, and I spoke about my past experiences in life. I was nervous yet excited at the same time.

Minister Faishal and Mr. Rocky's affirmation of my testimony was the proudest moment of my life. Their words of encouragement and recognition affirmed that what I'm doing now is not only the right thing but also contributes to society by assisting/helping anyone who is going through what I have experienced, letting them know that they are not alone.

As a proud volunteer of the HUG Community Services (HCS), I am deeply grateful for the opportunity that HCS has given me to contribute to such a meaningful cause and make a difference in the lives of others. Together, we can build a brighter, healthier future for generations to come.



DESISTOR TESTIMONIAL – DERRICK TAN

Hi everybody, so first I want to thank Pastor Jeff and Pastor Grace for giving me this chance to share my testimony. So this is my first time. So my name is Derrick, you also can call me Pang Hu, a 38-year-old man married to a loving wife and a little trio daughter. So to begin with, how many of you here always think that ex-offender like us comes from a broken family? So let me tell you my life. I came from a loving family, not the rich kind but considered as a complete family, a daddy and mommy's little boy. I have an older brother and a younger sister. So always the middle child are the naughtiest one, right? Yes, I am the naughtiest one, I am the middle one also. So at the age of 10. I mean with my kampong friends, we went to join a lion dance troupe. So my time are lion dance. all the pikia pikia one. So I'm not saying lion dance is not good, but my time, all that ah beng joined lion dance. So at first was just like normal dance and dance, then slowly learning to explore to other troops. So finally to this pikia, everyone there involved and belongs to the same gang, the same headman also.

So like automatically at the age of 13, I became one and there started my list of bad habits and my crime activities. So it's like smoking, staying out late, drinking, etc. So I never even attended school at the age of sec two. My mum also put me at those vocational school, I eventually I also dropped out. So that they started my life or crime activities, including stealing, robbing, drug abusing, clubbing, drinking, some more during my days still got all the tea dance disco.

So I did all sorts of things that you can never think of. But my mum never gave out me. She still give me whatever I asked for. So she worked at a ship yard canteen team. So every morning she will leave home at 5am. Then she will come home at 8am. By the time when she go out, I'm still sleeping. When she come back, I already go out. So the more love they show on me, the more rebellious I became. So this picture here is with my best buddy which passed away due to drug overdose. But he's death, never scares me. So now comes to a highlight of my life. So at the age of 18,

I started the recruit. I mean boys like Gina recruiting my first two boys was the proudest thing at the point of time. So wherever they wherever I go, wherever I go, I start to be wherever I go, wherever I do, they will just call me Lautu. So whenever I need them, I will just tell them, "Hey, tonight we need to show people our presence, the enormous feeling that we start."

So we fought so many times. And finally I got caught rioting with daily weapons. Section 148 was sentenced to reformative training centre. So back then, reformative training was two years, 24 months. So the worst part is I'm still on AWOL. So oh yeah, I got two detention sentence for AWOL. So my first AWOL charge was like seven days. So the second one was after my RTC. So everyone released RTC back then, went back home. Mine was straight transferred to detention barrack. So Singapore army was two years right. I did five.

During my RTC days, everything was so fun. I mean, every boy there, each are the same. So everyone was so quick. So we always dropped about RTC, road to Changi. So actually RTC means reformative training centre. So after my release, there you can insert a picture also, my release picture.

So I complete my tagging not long after I was caught another on another unlawful assembly was sentence three months, this time really road to Changi. So that one was like 2010. After release, I told myself I need to do something. But first day I went back to drugs again. So I lose so many things on the way. I did so much stuff while I was on drugs that let me lost my friends, even friends passing away, lost the trust of my family and people around me. Then 2011, I was caught for drug consumption. So this time was sentence one year.

Came out and had one year of urine reporting. And I told myself I will never ever touch drugs again. But sadly to say on the particular day of finishing my urine, I'm back to drugs again. Can you see my picture again? So like after five or six months, I was caught again this time, special in Malaysia. So I was charged in Malaysia, caught, sentenced a few months, and was deported back to SG. So during all this time, my family never gave up on me. So every sentence, every visit, they never failed to see me even raining days, walking or the underpass to to Changi, even until Malaysia they came. So once again, when I come back to Singapore, I can't resist the temptation. I went back again. This time I flew to Thailand.

So staying in Thailand for almost four years, so 2014 to 2018. So my life for me there was very worse. Never one day I was sober. So while I was working there, I did a very big mistake. So I got varnished. I was being abducted, being tasered. So the moment I wake up, I was strip naked. Hand tied, leg tied, hold at gun and knife point. Throw shit on my face. Put me inside a bathtub. So I got no food and drink for a couple of days. So don't ask me how scared I am or don't ask me how I survive. So at the point of time, all my mind was just thinking about my family. So like, what if this, what if that? So that's the only time I felt fear. So I called my, I called help for, I called help from my family and I flew back to Singapore. By the time I already overstayed in Thailand for one year, that's my turning point. I told myself I want to give up everything. I just want to start anew. So I came back to 2017. At the age of 32, I got zero. So only left with a family that never gave up. And luckily I get to know my then girlfriend, now my wife always giving me support. So can you imagine a 32 years old man still asking your family for money just to go work?

So I got my first bigger job at the age of 2018 in a pet shop. So pay was little and tiring and of course getting my first salary was the best thing in my life. So from 32 to 38 now, six years, if you ask me, Derrick, is it hard for you? I will say thanks to everyone that ever left and thanks to everybody that never give up. So guys, there are no shortcuts in life. So I'm 38 years old now.

So I never spent time with my family. They are so old now and I will use my remaining of my life to give them whatever I want. So guys, family support is so important. I am married to a loving wife and a three year old baby and they are here with us today. Thank you. Thanks for being part of my family. I will continue to work hard and stay out of trouble. So six years drug and crime free still managed to get a BTO at the age of 35, even getting my license at 36. Well, it's never too late. So am I old? Yes, I'm old, but it's never too late. So most importantly, don't be afraid to change, acknowledge your mistake. Everyone's around you, loves you, your parents, even your friends, everybody loves you. So a special shout out to Peace Street thanks to Simon boy, a brother and a friend for 19 years. Thank you, brother. Let's continue to create more content, continue to spread more love. And to all the brothers and sisters, thanks for always making sure everybody is all right.

I'm always, I always ask myself why there are so many people that never give up on me and why should we give up on ourselves? And also I want to use this chance to apologize to everybody that I heard during my young and addiction days, like my friends, families, and even wherever, every people that was in my life, I'm sorry. And for people who are still struggling in life, recovery is for life. Always remember relapse is just around the corner. If you think you need help, please seek professional help. Let the professional do the job. I believe if I can do it, we can do it together. Thank you, everybody.



DESISTOR TESTIMONIAL – ANDREW

Thank you both, Reverend Jeff & Pastor Grace for giving me and our team of volunteers, who were once delinquents of society, to give us a chance to serve and to give back to the society, and to be one with HUG Community. It is especially heartwarming, to be able to socialize with the HUG Community's team, to be unlabelled and to be able to journey and help reintegrate ex-offenders into society again. Being an ex-offender myself, I know how hard it is to pick myself up when I have fallen, and how easy it is to take the easy path, instead of going through the straight and narrow.

I hope that my testimonial and my services to the community may be an inspirational factor to the younger volunteers, that everyone should be given a second chance, that there are diamonds in the rough. Thank you for letting me be part of this community. It is very heartwarming to see my brother Derrick plucking up the courage to give his testimonial at Bugis, and the crowds affirmation to him, from being a delinquent of society to be a useful member of society, all of us have our own struggles, and it is only through these sharing that we know each other's vulnerabilities, to look out for one another and to be more tightly knit as a team so that we can all move forward together and not look back on the past, being a useful member of society.



DESISTOR TESTIMONIAL – LEE JI SONG

Hi, I'm Ji Song. I was first introduced to drugs 12 years ago. I recently just finished my sentence of 21 months. No words can describe how I feel for letting you guys down. So all I can say is that I'm trying my best to change and I hope that I will not let you down. I first got involved in drugs when I went to my private school to take all levels. So yeah, I made friends who consumed drugs and also I got influenced by them. I think it's because of my lack of confidence in myself. So I was kind of shut off but I wanted to feed in somewhere.

So yeah, consuming drugs are some of the ways I used to feed in. Previously when I was just consuming drugs, I felt that it wasn't exactly affecting me that much. What really hit me was when I started gambling while on drugs. That was a very destructive lifestyle that I led for four years.

I was just out of control. I didn't know how to handle the situation. I really didn't expect I will have a gambling problem at 23 years old. But and yet under the influence of drugs, that's exactly what happened. Always gambling online. I was playing slot machines. So I was actually gambling around the clock. It was a very very destructive lifestyle that I had. I was literally always on the phone gambling. I can starve myself. I can have no money to travel back home. But I would rather put the money and use it for gambling. After living such a destructive lifestyle for four years, it came to a point where I don't want to disappoint the people around me anymore. Because there are people who have constantly believed in me, my family and also some of my friends. I lost some people who are very very important to me.

Before I realised that this is enough. So I would like to take this opportunity to really let my family and friends know that over the last four years, if I have disappointed you, if I have hurt you, if I've borrowed money from you and I've yet to return you,(...) I'm truly sorry about it. I was very very disappointed with myself. I really struggled to break free of that vicious cycle in the last four years but to no avail. My turning point would be when I was caught. That came as a blessing to me as like I said, I struggled for four years to change but I couldn't. So I used the incarceration as a turning point for me. I used it as an opportunity to discipline myself to exercise and to read. Although I lost my freedom, it was what I needed at that point. To break free from the vicious cycle that I was in.

The biggest challenge that I faced is probably making sure that I do not contact back the wrong circle, like wrong group of friends. So far in my few months of recovery, in general I don't think about my drugs and the gambling much. Almost not at all. So these are things that I guess I can be happy about. I'm not sure about what society should be doing but I believe that programs such as Nice to Meet You, which is a desister network program, is very useful for people like me because I get to meet like-minded people who have been on similar journeys and met similar problems, who have successfully managed to stay crime-free and drug-free for x number of years. I really appreciate Pastor Jeff and Pastor Grace for giving me the opportunity to become a contributing member of the society. And the advice that I got from Pastor Jeff is actually to keep, even something like keep the door firmly shut. I think what he was trying to say is to not allow certain behaviours that will trigger my addiction back into my life. For example, it could be calling up a certain friend or being around a certain area where I am able to be in contact with certain things. One of the things that I think is necessary for a successful recovery is definitely the belief in myself. I have not worked hard in the earlier part of my life but I expected to get better in time. I'm not afraid of challenges. I'm going to learn and if the journey is going to be hard, I'm going to do it hard. So stop gambling man. It's never going to end.

Stop looking back at the money that you just lost. The longer you go on, the more you're going to lose.



FINANCIAL HIGHLIGHTS

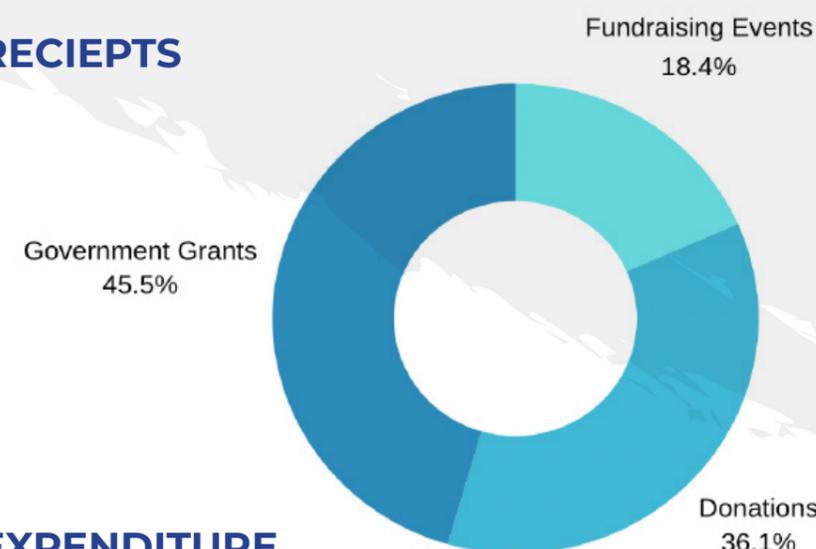
FINANCIAL HIGHLIGHTS

HUG Community Services Limited (HCSL) is committed to the prudent use of its resources. HCSL ensures cost-effectiveness and accountability in carrying out its operations. Financial controls and procedures are put in place for transparency and accountability to improve corporate governance, safeguarding the integrity of the financial reporting.

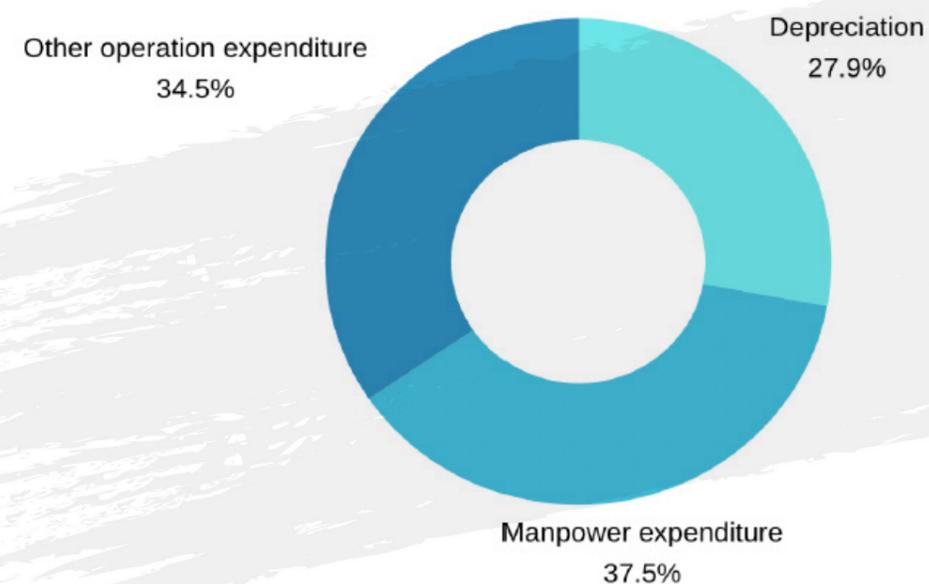
Financial Charts

Income stems from our donors and supporters, supporting our cause and believing in our beneficiaries and us. FY2022 saw a donation of a total amount of \$423,844 from our donors and supporters.

TOTAL RECEIPTS



TOTAL EXPENDITURE



**RECEIPTS AND EXPENDITURE FOR 1ST JANUARY 2023
TO 31ST DECEMBER**

Receipts	Unrestricted funds	Restricted funds	Total	%
Fundraising Events	\$78,000	–	\$78,000	18.4%
Donations	\$152,918	–	\$152,918	36.1%
Government grants	\$192,790	–	\$192,790	45.5%
Others	\$136	–	\$136	0.0%

Expenditure	Unrestricted funds	Restricted funds	Total	%
Depreciation	\$160,059	–	\$160,059	27.9%
Manpower expenditure	\$214,975	–	\$214,975	37.5%
Other operation expenditure	\$197,744	–	\$197,744	34.5%

BALANCE SHEET

NON-CURRENT ASSETS \$200,410

CURRENT ASSETS \$178,495

NON-CURRENT LIABILITY \$31,714

CURRENT LIABILITIES \$121,642

NET ASSETS \$225,549

FINANCIAL INFORMATION

HUG COMMUNITY SERVICES LIMITED
STATEMENT OF COMPREHENSIVE INCOME
FOR THE FINANCIAL YEAR ENDED 31 DECEMBER 2023

	Note	2023 S\$	2022 S\$
Revenue	10	230,918	605,795
Other income	11	192,926	816
		<u>423,844</u>	<u>606,611</u>
Less: Expenditure			
Audit fee		4,330	4,000
Accounting fee		5,940	4,640
Bank charges		77	117
Community service expenses		107,058	98,790
Computer and IT expenses		652	1,599
Consultancy fee		300	300
CPF contribution		13,780	2,529
Depreciation of plant and equipment		127,098	102,298
Depreciation of right-of-use assets		32,961	33,192
Directors' incentive		72,000	114,000
Entertainment and refreshment		2,679	2,826
Foreign worker levy		1,674	-
Gift		-	202
Insurance		205	-
Interest on lease liabilities		4,548	2,627
Late payment interest		17	5
Low value assets		621	578
Maintenance		3,178	546
Operation expenses		1,089	2,705
Payroll and admin expenses		4,250	-
Platform charges		845	-
Printing and stationery		2,371	3,227
Professional fee		5,585	-
Salary		93,800	13,464
Security system		-	347
Secretarial fee		1,938	3,356
Skill development levy		211	32
Staff allowance		-	1,400
Staff welfare		11,207	5,086
Subscription fee		409	-
Training programme expense		1,626	1,436
Telecommunication		11,816	8,619
Transport and travelling expenses		40,510	30,477
Utilities		20,003	1,106
		<u>572,778</u>	<u>439,504</u>
(Deficit)/surplus for the financial year		(148,934)	167,107
Income tax expense	12	-	-
Net (deficit)/surplus and total comprehensive (loss)/income for the financial year		<u>(148,934)</u>	<u>167,107</u>

HUG COMMUNITY SERVICES LIMITED
STATEMENT OF CHANGES IN ACCUMULATED FUND
FOR THE FINANCIAL YEAR ENDED 31 DECEMBER 2023

	S\$
At 1 January 2022	207,376
Net surplus and total comprehensive income for the financial year	167,107
At 31 December 2022	<u>374,483</u>
Net deficit and total comprehensive loss for the financial year	(148,934)
At 31 December 2023	<u>225,549</u>

HUG COMMUNITY SERVICES LIMITED

STATEMENT OF FINANCIAL POSITION
AS AT 31 DECEMBER 2023

	Note	2023 S\$	2022 S\$
ASSETS			
Non-current assets			
Plant and equipment	4	154,875	228,296
Right-of-use assets	5	45,535	35,081
		<u>200,410</u>	<u>263,377</u>
Current assets			
Trade and other receivables	6	9,225	7,952
Cash and cash equivalents	7	169,270	340,875
		<u>178,495</u>	<u>348,827</u>
TOTAL ASSETS		<u>378,905</u>	<u>612,204</u>
Represented by			
Accumulated funds			
		<u>225,549</u>	<u>374,483</u>
Non-current liability			
Lease liabilities	8	31,714	29,031
Current liabilities			
Other payables	9	92,092	193,408
Lease liabilities	8	29,550	15,282
		<u>121,642</u>	<u>208,690</u>
TOTAL FUND AND LIABILITIES		<u>378,905</u>	<u>612,204</u>

GOVERNANCE EVALUATION

The annexed notes form an integral part of and should be read in conjunction with these financial statements.

GOVERNANCE EVALUATION

S/N	Description	Code ID	Respond	Remarks
Board of Governance				
1	Induction and orientation are provided to incoming Board members on joining the Board.	1.1.2	Complied	
	Are there Board members holding staff appointments? (Skip items 2 and 3 if "No")		Yes	
2	Staff does not chair the Board and does not comprise more than one-third of the Board.	1.1.3	Not Complied	He had stepped down as board chairman as of 1 January 2024.
3	There are written job descriptions for their executive functions and operational duties which are distinct from their Board roles.	1.1.5	Complied	
4	There is a maximum limit of four consecutive years for the Treasurer position (or equivalent, e.g. Finance Committee Chairman or person on Board responsible for overseeing the finances of the charity). Should the charity not have an appointed Board member, it will be taken that the Chairman oversees the finances.	1.1.7	Complied	
5	All Board members submit themselves for re-nomination and re-appointment, at least once every three years.	1.1.8	Complied	
6	The Board conducts regular self-evaluation to assess its performance and effectiveness once per term or every three years, whichever is shorter.	1.1.12	Complied	
	Are there Board member(s) who have served for more than 10 consecutive years? (Skip item 7 if "No")		Yes	
7	The charity discloses in its annual report the reasons for retaining Board member(s) who have served for more than 10 consecutive years.	1.1.13	Complied	
8	There are documented terms of reference for the Board and each of its Board committees.	1.2.1	Complied	
Conflict of Interest				
9	There are documented procedures for Board members and staff to declare actual or potential conflicts of interest to the Board at the earliest opportunity.	2.1	Complied	
10	Board members do not vote or participate in decision-making on matters where they have a conflict of interest.	2.4	Complied	

Strategic Planning			
11	The Board periodically reviews and approves the strategic plan for the charity to ensure that the activities are in line with its objectives.	3.2.2	Complied
Human Resource and volunteer Management			
12	The Board approves documented human resource policies for staff.	5.1	Complied
13	There is a documented Code of Conduct for Board members, staff and volunteers (where applicable) which is approved by the Board	5.3	Complied
14	There are processes for regular supervision, appraisal and professional development of staff.	5.5	Complied
	Are there volunteers serving in the charity? (Skip item 15 if "No")		Yes
15	There are volunteer management policies in place for volunteers.	5.7	Complied
Financial Management and Internal Controls			
16	There is a documented policy to seek Board's approval for any loans, donations, grants or financial assistance provided by the charity which are not part of its core charitable programmes.	6.1.1	Complied
17	The Board ensures internal controls for financial matters in key areas are in place with documented procedures.	6.1.2	Complied
18	The Board ensures reviews on the charity's internal controls, processes, key programmes and events are regularly conducted.	6.1.3	Complied
19	The Board ensures that there is a process to identify, regularly monitor and review the charity's key risks.	6.1.4	Complied
20	The Board approves an annual budget for the charity's plans and regularly monitors its expenditure.	6.2.1	Complied
	Does the charity invest its reserves, including fixed deposits? (Skip item 21 if "No")		No
21	The charity has a documented investment policy approved by the Board.	6.4.3	
Fundraising Practices			
	Did the charity receive cash donations (solicited or unsolicited) during the year? (Skip item 22 if "No")		Yes
22	All collections received (solicited or unsolicited) are properly accounted for and promptly deposited by the charity.	7.2.2	Complied
	Did the charity receive donations-in-kind during the year? (Skip item 23 if "No")		No
23	All donations-in-kind received are properly recorded and accounted for by the charity.	7.2.3	

Disclosure and Transparency			
24	The charity discloses in its annual report:	8.2	Complied
	i) Number of Board meetings in the year; and ii) Individual Board member's attendance.		
Are Board members remunerated for their Board services? (Skip items 25 and 26 if "No")			Yes
25	No Board member is involved in setting his or her own remuneration.	2.2	Complied
26	The charity discloses the exact remuneration and benefits received by each Board member in its annual report.	8.3	Complied
	OR The charity discloses that no Board members are remunerated.		
Does the charity employ paid staff? (Skip items 27, 28 and 29 if "No")			Yes
27	No staff is involved in setting his or her own remuneration.	2.2	Complied
28	The charity discloses in its annual report: i) The total annual remuneration (including any remuneration received in its subsidiaries), for each of its three highest paid staff, who each receives remuneration exceeding \$100,000, in bands of \$100,000; and ii) If any of the three highest paid staff also serves on the Board of the charity.	8.4	Complied
	OR The charity discloses that none of its staff receives more than \$100,000 in annual remuneration each.		
29	The charity discloses the number of paid staff who are close members of the family of the Executive Head or Board Members, who each receives remuneration exceeding \$50,000 during the year, in bands of \$100,000.	8.5	Complied
	OR The charity discloses that there is no paid staff who are close members of the family of the Executive Head or Board Member, who receives more than \$50,000 during the year.		
Public Image			
30	The charity has a documented communication policy on the release of information about the charity and its activities across all media platforms.	9.2	Complied

GOVERNANCE EVALUATION

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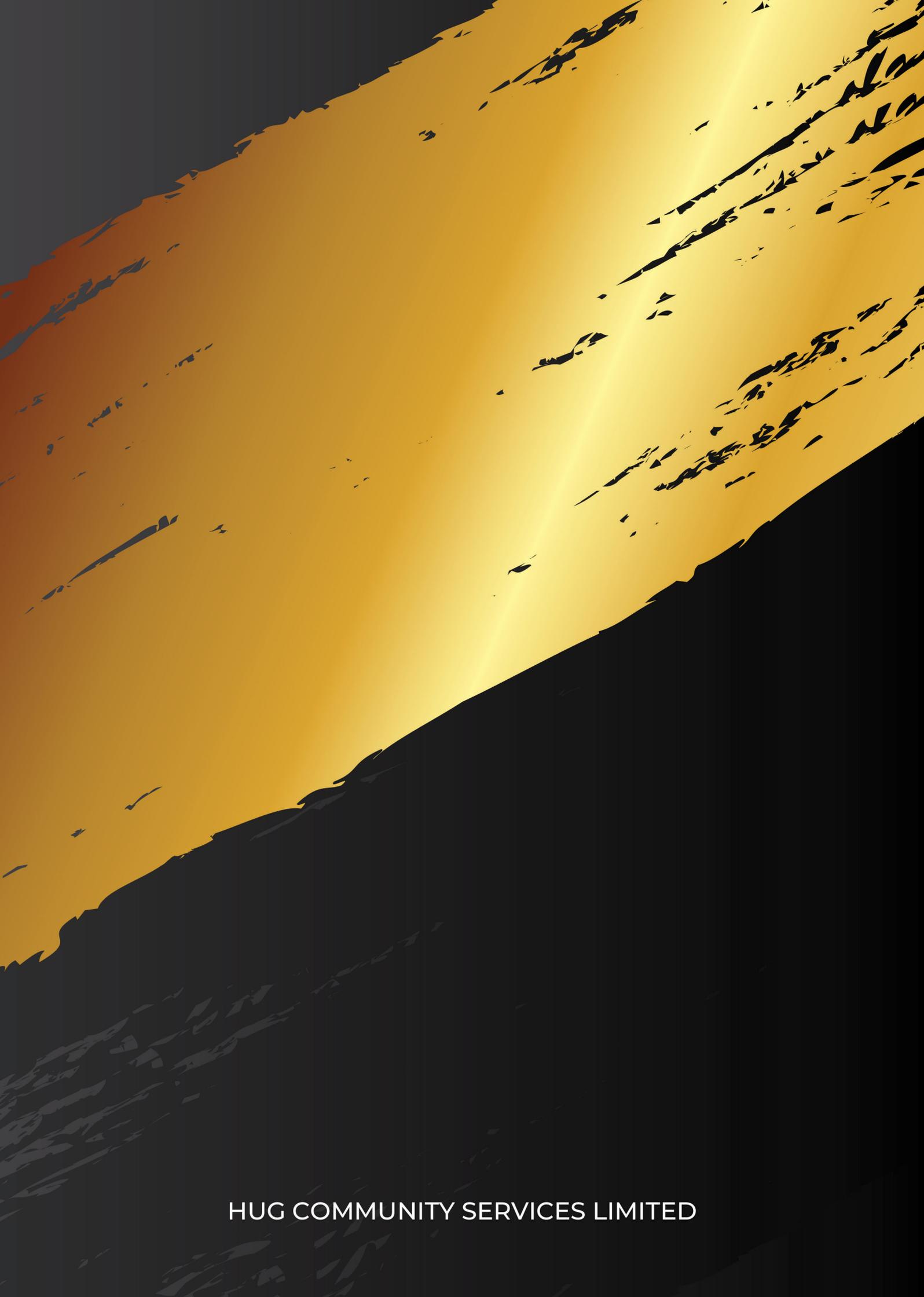
Designation: Co-Founder & CEO

I declare that my charity's / IPC's Governing Board has approved this Governance Evaluation Checklist and authorised me to submit it on its behalf.

All information given by me in this checklist submission is accurate to the best of my knowledge, and I have not wilfully suppressed any material fact.

The full responsibility for providing accurate and updated checklist information will rest with my charity's / IPC's governing Board.





HUG COMMUNITY SERVICES LIMITED